

Deputation to the Tenant Services Committee (TSC)

Deputation – Victoria Ojubuyi
Item 7F – 2025 Annual Unit Inspections Report
TSC Public Meeting – April 13, 2026

Meeting Date: April 13, 2026

Agenda Item: Item F – Annual Unit Inspection (AUI) Report

Subject: Improving Support and Safety Outcomes through the AUI Process

To the Members of the Tenant Services Committee,

I am a long-time resident of Toronto Community Housing, submitting this written deputation regarding the Annual Unit Inspection (AUI) Report. My goal is to highlight how the AUI process can be strengthened to better serve residents facing complex challenges while

protecting the health and safety of the broader community.

The Challenge of Shared Living Environments

For several years, residents on my floor have experienced significant impacts on our living environment due to the conditions within a neighboring unit. When doors are opened, odors and air from that unit travel into the shared hallway and into neighboring homes.

I raise this concern with deep respect for the individual involved. In a diverse and aging community, we recognize that some neighbors may be dealing with health or personal hurdles that make home maintenance difficult. However, when the conditions of one home begin to affect the “shared air” and well-being of others, it

becomes a collective responsibility to act with both compassion and urgency.

Resident Mitigation Efforts

As a neighbor, I have taken extensive personal steps to manage this situation, including frequently cleaning and sanitizing my own door and the surrounding area to reduce odors, as well as sealing my door frame. Despite these persistent efforts, the issue remains unresolved. This illustrates that individual residents cannot solve systemic health and safety issues that originate from structural shared spaces; it requires a corporate, service-based intervention.

Recommendations for the AUI Framework

I respectfully request that the Committee

consider the following enhancements to the Annual Unit Inspection process:

Integrated Support Referrals:

- Transform the AUI from a checklist into a gateway for support. If a unit is flagged for health or safety concerns, it should trigger an immediate, non-punitive referral to a service-based cleaning and maintenance plan.
- **Clear Intervention Protocols:** Establish a transparent protocol that allows TCHC to intervene when a unit's condition poses a documented risk to the community, ensuring that "declining service" does not result in a years-long health risk for neighbors.
- **Early Identification:** Use the AUI as a tool for proactive prevention, identifying residents who are struggling early on to prevent

situations from escalating into a crisis for the individual or the building.

Conclusion

A home should be a place of safety and peace. By refining the AUI process to be more proactive and service-oriented, TCHC can fulfill its duty of care to all residents—supporting those in need while ensuring every tenant can breathe comfortably in their own home. Thank you for your time and for your commitment to our community.

Respectfully submitted,
A Concerned TCHC Resident