

# Deputation : Item 7E -Pest Control and Cleanliness Concerns

To: Tenant Services Committee Date: April 13, 2026 Subject: Pest Control, Cleanliness, and Food Storage Concerns

Good morning Chair and Members of the Tenant Services Committee,

My name is Kimberley, and I am speaking today because residents in my building are dealing with serious cleanliness and pest control concerns connected to the operation of the food bank in our building. The food bank is not being maintained in a safe and sanitary way. After each use, the area is not being properly cleaned or disinfected. Food is often left on the floor

in the lobby and surrounding area after the food bank closes.

Recently, food was left on the floor long enough that the area became full of ants. This has created an ongoing pest problem for tenants and has raised concerns that other pests may begin to appear if the situation is not addressed.

Many residents are worried because:

- Food is being left in common areas.
- The lobby and storage areas are not being cleaned after each use.
- There is no regular disinfecting or sanitation process.
- The current situation is attracting ants and could attract rodents or other pests.
- Tenants are left to deal with the consequences in the building where we live.

I respectfully ask the Committee to consider the following actions:

- Require that the food bank area be fully cleaned and disinfected after every use.
- Ensure that no food is left in the lobby, hallways, or common areas.
- Arrange for regular pest inspections and treatment in the affected areas.
- Develop clear standards for food storage and garbage disposal.
- Provide regular monitoring and follow-up so tenants can be assured the problem is being addressed.

Tenants should not have to live with ants, unsanitary conditions, and the fear that the problem will continue to get worse.

Thank you for your time and for considering these concerns.

Kimberley Wesley