

# Tenant Services Committee

April 13, 2026

Deputation – Victoria Ojubuyi

Item 7C - Community Safety Unit 2025 Annual

Report to Toronto Police Service Board

TSC Public Meeting – April 13, 2026

Item 7C - Deputation - Victoria Ojubuyi

## DEPUTATION – ITEM 7C: COMMUNITY SAFETY

(With added request for increased security patrols)

My name is Victoria and I am speaking on behalf of residents who have shared their ongoing concerns and frustrations with me.

I am addressing Item 7C, Community Safety. For more than five years, residents have experienced serious and repeated safety issues in our building, especially on Mondays during the Food Services program.

### 1. Overnight Sleeping in Stairwells

Residents have documented individuals

sleeping overnight in the stairwells to secure a place in line. This creates:

- Fire-code violations
- Blocked emergency exits
- Trip hazards
- Noise disturbances
- Unsafe and unsanitary conditions

Stairwells are emergency routes and must remain clear at all times.

## 2. Bodily Waste in Stairwells

Residents have also found bodily waste, including feces, left in the stairwells as a result of overnight stays. This is a serious safety and health hazard in an emergency-exit area.

## 3. Accessibility Entrance 2 Being Wedged Open

On Mondays, the accessibility entrance is often propped open to accommodate early

**arrivals. This:**

- Disables the automatic door**
- Allows unauthorized entry**
- Creates cold-air and slip hazards**
- Disproportionately affects seniors and people with disabilities**

**This is both a safety and accessibility failure.**

**4. Early-Morning Crowding Before 9 a.m. Although Food Services begins at 1 p.m., the 9 a.m. ticket distribution encourages people to arrive as early as 7 a.m. or earlier. This results in:**

- Crowding in the lobby and entrance areas**
- Children feeling unsafe leaving for school**
- Mobility barriers for seniors and disabled residents**
- Increased stress for vulnerable tenants**

## **5. Increased Presence of Unhoused Individuals in the Building**

**Residents have reported a growing number of unhoused individuals occupying the building – especially the stairwells – on a daily basis, not only on Mondays. This has led to:**

- Increased safety concerns**
- More frequent stairwell blockages**
- Greater sanitation issues**
- Heightened fear among seniors, women, and families**

## **6. Request for Increased Security Patrols**

**Residents are requesting increased security patrols in the evenings and on weekends to:**

- Deter daily occupation of stairwells**
- Reduce unsafe overnight stays**
- Discourage illegal activities inside the**

**building**

- Improve safety for all residents, especially vulnerable groups**

## **7. Lingering and Unmanaged Presence Inside the Building**

**People remain inside the building for long periods before and after receiving tickets.**

**This leads to:**

- Congestion in hallways and entrances**
- Safety concerns for residents leaving for work or appointments**
- Increased use of stairwells and common areas in ways they were never intended**

## **8. Note About Missing Photos**

**While I do not have a clear photo of the dirty hallway or Entrance 2 after use, residents report these conditions weekly, including spills, debris, and unsanitary buildup. These issues are consistent and**

ongoing.

## 9. Strong Recommendations

Residents strongly recommend:

- Eliminating the 9 a.m. ticket distribution
- Implementing an appointment-based system (virtual, phone, or advance booking)
- Establishing a controlled arrival window no earlier than 11 a.m.
- Ensuring staff presence during all program hours
- Protecting accessibility features and securing all entrances
- Increasing evening and weekend security patrols

Residents support the Food Services program. We are simply asking for it to operate safely and respectfully, without compromising the well-being of the

**people who live here.**

**Thank you for your time.**

**Victoria Ojubuyi**