

**Deputation – Jacqueline Yu**  
**Item 7C - Community Safety Unit 2025 Annual Report to Toronto**  
**Police Service Board**  
**TSC Public Meeting – April 13, 2026**

Deputation - Item 7 C - COmmunity safety unit 2025 Annual Report to Toronto Police Service Board.

Written Deputation - Jacqueline ( Jackie ) Yu

Good morning, Chair and members of the Tenant Services Committee,

Thank you for the opportunity to share my comments with you on item 7 C - TCHC Community safety unit 2025 annual Report to Toronto Police Service Board.

I would like to begin by acknowledging that great improvements have been made since New Senior Director, Vidal Chavannes, became the new senior Director in the TCHC Community Safety Unit. A lot of underground illegal business is still going on in the less obvious way, such as allowed openly illegal sublet unit for much higher rent, AirB/B, drug dealing, unfortunately always tried to pick the senior, English is not their first Language or chronic ill senior tenants unit claimed common space for hidden Illegal business for large profit, mostly used garbage dumped site as hidden drug dealing, I was few times mistook as drug providers, kept knock at my unit windows for drugs, gathering 500 People for parties and wide parties around my unit without posting or informed me, without apply permit to City, Blocking me goes into my unit, set a table sitting and chair in front of my building, filled with bullying people not live in my building, photos of me struggle, laughing for fun hang around all my unit fence to intimidated of me until I almost fainted and yell out loud, "Let me go in my building" At all time of the bullying to target me, none of the staff on

site. former CSC showed up after the big fight of bullying me, I questioned him why TCHC Without notice , without apply permit, without staff on site arranged over 500 outsiders of my unit and my main door building not allowed me goes into my building , Allowed townhomes tenants from [REDACTED] [REDACTED] , Not lived my building tenants allowed gathering in my main door building and all hang around my unit fence

blocking me get into my building , fooling around, laughing at me and photos of me without my approval embarrassed fighting to get into my building for intimidation , bullying and discrimination, All incidents I did complaints and report to TCHC from ELT to tenants helpline and to solution manager, None of the staff or tenants help line or Solution Manager responding that harassment. I am continually being harassed , targeted without a channel to complain and to the points needed by the paramedic team, fire truck, and police rushed to Mt. Sinai hospital ,

I am [REDACTED] years old , a vulnerable senior with chronic illness classified as disabled in medical terms , driving with disabled permit, I am under protection grounds in the Human right code. By knowing my medical condition as [REDACTED] [REDACTED] in my blood caused [REDACTED] , Regional General manager in Central and his team always allowed townhomes tenants dumped garbage in front of my lawn and or very close to my lawn , Townhomes all have their own garbage site and recycling site in their own townhomes Community , Management allowed and approved them moved their Large item such as untrapped infest of bed bug mattress and other bacteria items openly dumped in my very small 3 story walk up building metal fence , townhomes tenants dumped and continually dumped their own GARBAGE INTO my building outside instead of their own garbage site and recycling site. Some drug dealers always came to my small building to find the hidden treasures in our building . from townhomes tenants as hidden business .

It attracted many drug users to my building to find their hidden business deal between them and their hidden providers. I did report all incidents from top to bottom to TCHC. Being ignored at best, consequences could be followed to target to silence me in a bully way.

Please refer to the photos of my front and side lawn fence, it was officially approved by former CEO [REDACTED] and former COO [REDACTED] as my Buffer Zone since I live in the corner of the building with medical issues and lived alone. It was built by the current Vice president and his team in 2019

After 2021, 4 pillars decentralized to Regional General manager [REDACTED] in Central. He and his team manager acted like a King, allowing and developing illegal activities to use common space for hidden business at the expenses of vulnerable tenants, violating my privacy right, Human rights, applying Unfair access policy. He sent his protection email to townhomes tenants by claiming that in front of my unit windows is common space for all without my knowledge. Townhomes tenants started in 2021 June 1 started came in front of my gate, slam my gate door, pull flowers, wanted turned it to dog park, large group of social gathering in front of my large unit windows, Regional general manager sent his protection email to Bully tenant in townhome stated that all outsiders could come in front of my unit windows because it is not part of my rental agreement, Special constable told me, nothing they could do because Regional General manager sent his protection email to town homes tenants as protection, from June 1- June 4, 2021 harassment non stop from townhomes tenants without any staff stop.

I was finally targeted and the points fainted and got trapped inside my unit for 4 days until June 4, I was rescued by Fireman, Paramedic and police rushing to Hospital for life threatening condition followed by almost 2 years of medical treatment caused by this harassment. On June 4, 2021

Regional general manager [REDACTED] ordered staff to put the lock on both my fences , not allow me to go out into my unit lawn despite the fact that I had requested many times , being rejected.

I live in ground floor unit with large windows , it is also my fire Fire escape route it is served for my safety escape and also for someone rescued me when I am in needed as disabled senior with multiple illness, it is important for me have second fire or hazard exit being ignored, I am also official approved form TCHC and all flowers , planted are designed by me and approved from TCHC Official to me , Why Regional general manager allowed depride my right have second Fire Exit or second emergency exit . It is discrimination and violates my human rights, and again TCHC please refer to the photos of my lawn being locked since 2021 June 4,

Thank you for your attention to this ongoing issue within the Regional General manager and his team.

I lived in Fear and In Danger . Please contact me for more documents and evidence.

Jacqueline ( Jackie ) Yu

[REDACTED] Street unit [REDACTED]

Toronto, Ontario

cell [REDACTED]



Man sleeping and vandalism







Naked man outside





Dog poop and unleashed

