

Deputation – Veronika Hering

Item 7A - Toronto Community Housing Safety and Wellbeing Strategy (2026-2030)

TCHC BOARD Public Meeting – November 11, 2025

Good morning,

I read your communication strategy and I feel that this is not going to work.

It is not any understanding of what really happened and why we are in this position today.

We got in this position today because the management made a deal with the city to take in homeless people faster than any other people on the waiting list.

These homeless people bring in guns knives dogs and even bugs.

They live in the stairwells and some get apartments.

They have many people that are very rough and mean looking.

They are disgrace toronto community housing.

This is no way to live in fear,

we have a few people in this building with mental health issues. Then we heard of deaths that were happening in the building. There are several homeless people that should also be in shelters because you can just see by looking at them that they have issues. Like the one that moved next door to me he told me he has issues. But the first day he moved in it started busting down the door at 3:00 am in the morning set off the fire bill so I called the security and they sent the police. Then he started busting the windows in his apartment because he upset the brother who had to have a bypass. I told him that's ridiculous it doesn't give you the right to destroy the property just because you're upset about your brother who's probably going to get one of the best doctors around so I don't know what you're worried about. A few months later he was gone they had a party and he was overdosed.

Now building gone quiet again. The biggest problem is that security doesn't come around unless the police do. This is not their job they are not police they are security and they're supposed to be here to check out the Halls the stairwells and the garbage chutes. Many of them are sleeping in this garbage chutes and stairwells.

We need enforcement we need education and we need cooperation. There is no cooperation coming through to the tenants from staff or management. Tenants feel that they are not being heard that management doesn't care.

Thanks Veronika Hering