



Governance, Communications and Human Resources Committee

931 Yonge Street,
Toronto, M4W 2H2

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The Governance, Communications and Human Resources Committee (“GCHRC”) of the Toronto Community Housing Corporation (“TCHC”) held a hybrid Public meeting on May 14, 2025 via Webex and in-person at City Hall, Committee Room 1, 100 Queen Street West, commencing at 9:04 a.m.

GCHRC Directors Present: Debbie Douglas
Vinita Jajware-Beatty
Marcel Charlebois
Ubah Farah

GCHRC Directors Absent: Ziva Ferreira
Brian Smith
Councillor Gord Perks

Management Present: Sean Baird, President & Chief Executive Officer (“CEO”)
Barbara Shulman, Chief Corporate Services Officer
Nadia Gouveia, Chief Operating Officer (“COO”)
Lily Chen, Chief Financial Officer & Treasurer (“CFO”)
Darragh Meagher, General Counsel & Corporate Secretary
Jessica Hawes, Acting Chief Development Officer
Daisy Wong, Acting Vice President, Facilities Management
Sonia Chaabane, Acting Assistant Corporate Secretary
Iman Haji-Jama, Committee Secretary

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A quorum being present, Ms. Douglas, serving as Chair, called the meeting to order, and Ms. Haji-Jama served as recording secretary.

ITEM 1 CHAIR'S REMARKS

The Chair welcomed all to the meeting, noted the Land and African Ancestral Acknowledgements, and provided an overview of the reports on today's public agenda.

DEPUTATIONS

There were no depositions at this meeting

ITEM 2 APPROVAL OF PUBLIC MEETING AGENDA

*Motion
carried*

ON MOTION DULY MADE by Ms. Jajware-Beatty, seconded by Mr. Charlebois and carried, the GCHRC unanimously approved the Agenda for its Public meeting of May 14, 2025.

ITEM 3 CHAIR'S POLL RE: CONFLICT OF INTEREST

The Chair requested members of the GCHRC to indicate any agenda item in which they had a conflict of interest, together with the nature of interest.
No conflicts were declared.

ITEM 4 CONFIRMATION OF GCHRC PUBLIC MEETING MINUTES OF MARCH 21, 2025

*Motion
carried*

ON MOTION DULY MADE by Ms. Jajware-Beatty, seconded by Mr. Charlebois and carried, the GCHRC confirmed the above-captioned minutes without amendments.

ITEM 5 BUSINESS ARISING FROM THE PUBLIC MEETING MINUTES AND ACTION ITEMS UPDATE

*Motion
carried*

ON MOTION DULY MADE by Ms. Jajware-Beatty, seconded by Mr. Charlebois and carried, the GCHRC received the updates provided as Business Arising from the Public Meeting Minutes and Action Items Update as of March 21, 2025.

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ITEM 6	CITY COUNCIL DIRECTIONS REQUIRING BOARD ATTENTION	GCHRC:2025-18
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The above-captioned report was circulated to GCHRC members prior to the meeting.

*Motion
carried*

ON MOTION DULY MADE by Ms. Jajware-Beatty, seconded by Mr. Charlebois and carried, the GCHRC approved and recommended that the Board of Directors: (the "Board"):

1. In accordance with City Council direction under EC18.5 - Toronto Community Housing Tenant Engagement System and Implementation Plan, direct the President and Chief Executive Officer, or their designate, to:
 - (a) work with the Executive Director, Housing Secretariat to establish a Youth Tenant Advisory Committee in the similar manner that Tenant Advisory Committee members were recruited through Tenants First, and report back to the Economic and Community Development Committee once completed;
 - (b) explore the development of a tenant-focused mobile application that enables tenants to:
 - (i) create and track maintenance work orders;
 - (ii) receive real-time push notifications for important announcements and updates; and
 - (iii) access other features aimed at strengthening tenant engagement, communication, and access to services; and
 - (c) consult with the Tenant Advisory Committee, tenants, tenant representatives, and relevant stakeholders in the design and development of the mobile application to ensure it meets the needs and priorities of the communities served; and
2. Authorize the President and Chief Executive Officer, or his or her designate, to take all other necessary actions to give effect to the above recommendations.

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ITEM 7	UPDATE ON THE STRATEGIC PLAN REPORTING FRAMEWORK	GCHRC:2025-19
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The above-captioned report was circulated to GCHRC members prior to the meeting.

Motion carried **ON MOTION DULY MADE** by Ms. Jajware-Beatty, seconded by Mr. Charlebois and carried, the GCHRC received Report GCHRC:2025-19, being the Update on the Strategic Plan Reporting Framework, for its information.

TERMINATION

A motion to adjourn the meeting was moved by Ms. Jajware-Beatty and seconded by Mr. Charlebois. The GCHRC resolved to terminate the public meeting at 9:07 a.m.

Secretary

Chair, Governance,
Communications and Human
Resources Committee