

2025 Public TSC Work Plan Item 7

Tenant Insurance Item 9

With regards TSC WORK PLAN:

I am proposing additional WORK PLAN, the Ebike Policy that is not in the plan... We have had quite a few number of Ebike batteries exploding inside the units no one has died yet but we saw how damaging is a battery explosion on a TTC Subway station a year ago..

With regards TENANT INSURANCE we need to start asking NEW MOVE ins to sign up with an INSURANCE company ASAP and with regards the old residents well let's keep inviting them to get a Tenant Insurance..

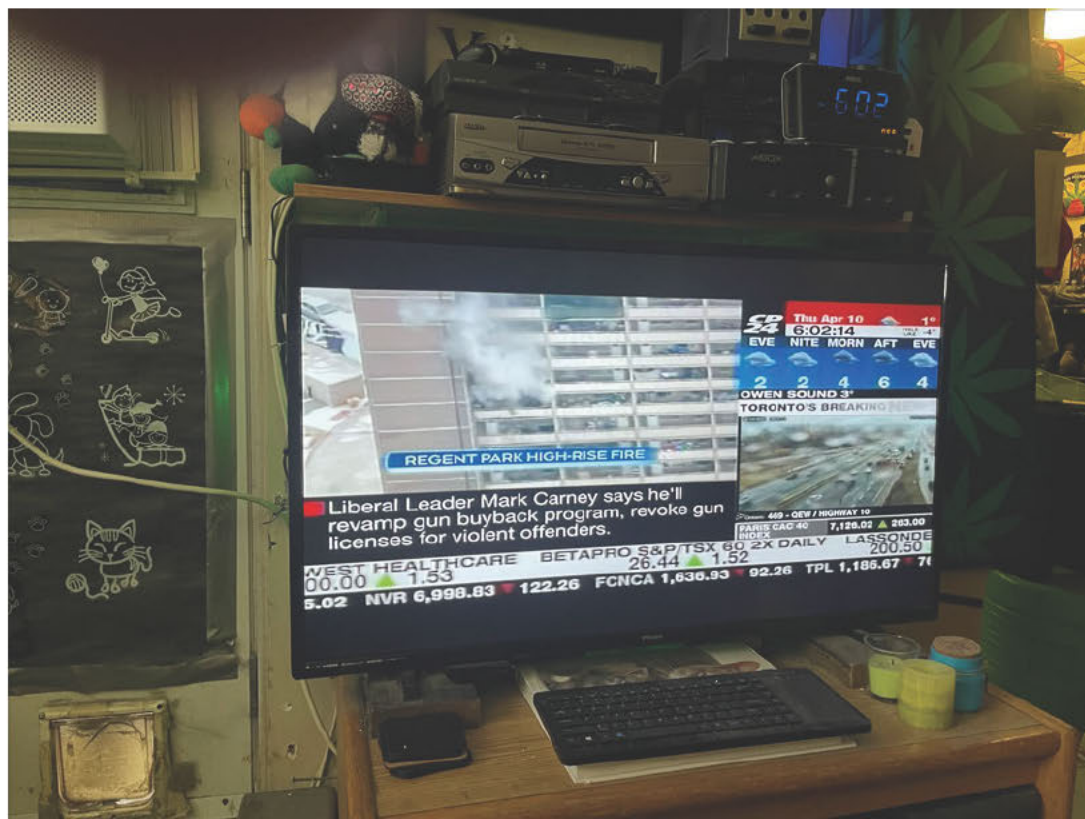
We need information as to how many times we had have FIRES started by faulty e-bike batteries.. according to the chart that info is not available maybe I have to make a FOI to the Fire Department ..

2024 Fire Related Incidents (January 01 to December 31, 2024)	
Event Type+A1:B17	Count of Incidents
FACODE33 - Human - Malicious Intent/Prank	208
FACODE39 - Other False Fire Alarm	2,102
False Fire Alarm - Building	164
False Fire Alarm - Other	69
False Fire Alarm (CC Charge)	28
FACODE40 - Call to Fire (No Alarm)	198
FACODEFE - Fire	616
Fire - Building	47
Fire - Master code	11
Fire - Other	37
Fire - Vehicle	1
FACODE31 - Alarm System Equipment Malfunction	457
FACODE32 - Alarm System Equipment - Accidental Activation (excluding Code 35)	179
FACODE34 - Human - Perceived Emergency	109
FACODE35 - Human - Accidental (alarm accidentally activated by person)	362
Total Fire Related incidents	4,588

F - TSC:2025-09 - Attachment 1

My Building was on the news.. last week.. a faulty ebike battery exploded in the unit.. no casualties...

We can fix that problem



We need investment in more ebike and bike enclosures to avoid a tragedy where some one lost their life, maybe that will PRESS the TCHC to act maybe? We had this conversation before the PANDEMIC I spoke in 2019 with regards the proposed Ebike Policy.. if you check your records..

I have my own PROPOSAL for the residents of [REDACTED] Street I provided to my Community Building Committee before I was fired as a TENANT rep

See my Proposal ?

THE RULES

██████████ Street Ebike- Bike Users

- Ebike- Bike users must sign in a waiver form and registration is important - this form is being developed by

the legal team of the TCHC we will be making recommendations if needed.

- Proof of Purchase not required but a photo of the Ebike must be submitted
- Ebike- Bike users must need a second FOB to access the Ebike Lockers in the underground parking this policy is based on the Car Parking Policy an Id will be required, your unit and the lease agreement contract number
- Scooters - Mobility users must have "Contents Insure" for your mobility devices
- Ebike - Bike users will have access 24/7 to the lockers , access to a Power Outlet to charge your ebike
- Ebike / Bike Users please use original parts only using mix batteries can result in fire.
- Ebike / Bike Users will have access to a locker key and a fire sprinkle is located above each unit in case of fire.
- Ebike/ Bike users must be aware there are CCTV Cameras in the garage for your safety.
- Ebike / Bike users must report Theft / Damage to their own bike no unusable bikes, bike parts or other stored items , we want to discourage hoarding.
- Ebike / Bike users must provide their own locks for their Ebikes
- Ebike / Bike Users due to limit space on Ebike per unit. as we expand more spots on phases 2 and 3 opportunities to include families/ couples and children might be able to store two Ebikes/ bikes
- Ebike/ Bike are awarded by Seniority one per unit and there will be a waiting list to add your name when 1 spot becomes available
- Ebike/ Bike users found breaking the rules will be removed

We should strike a sub committee of the "Community Building Committee" to welcome more residents to shape this made in ██████████ Street Policy that could potential lead to a permanent TCHC board policy.

I encourage to read and provide feedback

Because we don't have POLICY the lockers in the basement are being used as personal Lockers.. for CONTENTS.. see picture?





Another ALARMING problem is the appearance of KEYLESS door entries in units at [REDACTED] Street .. is this legal?

Does the Fire Department is aware of the keypad combination in case of fire?





Item 7 – 2025 Public TSC Work Plan
Public TSC Meeting – April 15, 2025
Report #: TSC:2025-01
Attachment 1

2025 Public TSC Work Plan

Q1	Q2
February 3, 2025 (Cancelled)	April 15, 2025
REGULAR ITEMS	REGULAR ITEMS
2025 Public TSC Work Plan	Office of the Commissioner of Housing Equity ("OCHE") Bi-Annual Update – July to December 2024
Office of the Commissioner of Housing Equity ("OCHE") 2024 Work Plan Performance Appraisal ¹	TCHC's Q4 2024 Operational Performance Measures
Tenant Complaints Update	Tenant Complaints Update ²
Tenant Engagement Update	Tenant Engagement Update ²
	Q4 2024 Violence Reduction Program Update
	2025 Public TSC Work Plan ³
	SPECIAL ITEMS
Tenant Insurance	Community Safety Unit Annual Report to Toronto Police Services Board
	Tenant Insurance ⁴

Community Safety Advisory Sub-Committee Public Minutes

November 18, 2024

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- Next year, TCHC is considering being more intentional about moving tenancies out earlier in the process.
- Certain circumstances, such as gun violence, contribute to higher concentrations of issues in specific communities.
- N5 notices may be issued in communities with higher risks of gun violence however, the issue of eviction is portfolio-wide, not limited to specific areas.
- TCHC engages with tenants throughout their tenancy, including during and before the eviction process.
- In extreme cases where eviction is necessary, TCHC provides a "soft landing" by connecting tenants with organizations or support systems for relocation.
- CSU has the authority to conduct arrests on TCHC properties, wellness checks, and enforce trespass orders on TCHC property.
- CSU's enforcement powers are delegated through a memorandum of understanding with the boards of TPS and TCHC.

Item 4 - Public Minutes of November 18, 2024 CSAC M

Item 12F ,

I spoke last January 2025 at the Police Services Board and explained of the benefits of equipping the CSU officers with TECHNOLOGY for investigation of COMPLEX , LOUD and INTERMITTENT NOISES between the hours of 11:00 pm and 7:00 am we have a good conversation

I am recommending the either you accept that you can't deal with those type of noises investigation.. it is a bitter and frustrating experience.. I have logged 120 CALLS to the CSU since September 27 2024..

Why not pass the problem to 311 Toronto ? They have the technology to investigate those noises. I have an OPEN CASE with the MLSE investigation unit .. I am next on the line to test their EQUIPMENT..

Also :

I continue advocating for Body Worn Cameras for the CSU officers . And it will help the complaints against CSU a VIDEO will help assist in the investigation..

I have a complaint against a Dispatcher. I am still waiting to hear back from. Dispatch Manager, Jason Kirkby and also two other CSU one in TRAINING by the way..

Public Complaints

As required by the agreement between the Toronto Community Housing Board of Directors and the Toronto Police Services Board, TCHC has established a complaint investigation procedure for Special Constables which corresponds with the procedure used by the TPS. TCHC provides a

¹ <https://covid19-sciencetable.ca/sciencebrief/the-impact-of-the-covid-19-pandemic-on-opioid-related-harm-in-ontario/>

quarterly report of all complaints and their investigations to the Toronto Police Services Board. Any findings of misconduct are reported forthwith.

There were 15 public complaints, and 1 internal complaint submitted to the Community Safety Unit in 2024. A public complaint is defined by the complaint being received from a member of the public or directly affecting a member of the public. An internal complaint points to a complaint that originated internally, or by extension, from TPS.

Two of the public complaints are currently under investigation by PRS. Nine public complaints investigated by TCHC were found to be unsubstantiated and one was substantiated. Two complaints are being investigated by TCHC, one has been withdrawn.

The 2019 Ombudsman's Report² relevant to Special Constable complaint investigations was adopted and the Complaints Investigator position was created for CSU complaints. This position is now housed under the Legal Division, which is a separate unit from CSU. The hiring and implementation were initiated in Q4 2020, and the Complaints Investigator commenced their role in Q1 2021.

Total Number of Complaints	Investigated by TCHC Complaints Investigator	Investigated by Toronto Police Service	Number Resolved	Number Withdrawn	Number Outstanding
16	10	2	11	1	4

Item 12F - TSC:2025-09 - Attachment 1

Violence Reduction Program Q4 2024 Update Item 12D

We could reduce VIOLENCE in our Building lobbies because of damage to our elevators , currently Ebikes, Bikes and Scooters go up and down and when the elevators are down to one.. I witnessed someone pulling a guy with a bike out because he was tired.. so we have to reduce VIOLENCE by creating and investing in Capital projects such as E-bikes Enclosure and Bike Parking to mitigate the use and abuse of our elevators.

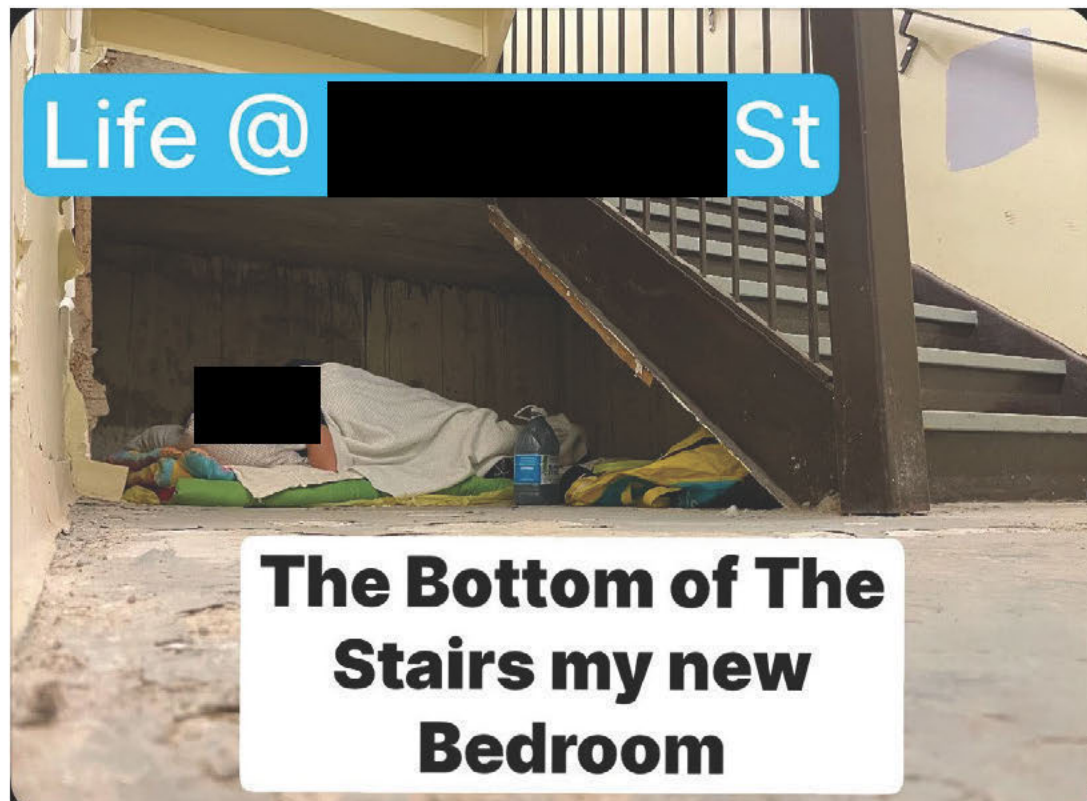
We have had GYM equipment stolen at our GYM ROOM .. one request from the users of the gym;
CCTV Camera inside the gym room
FOB access

I got a reply from [REDACTED] and I am thankful he is willing to Consider my proposal to the Building Committee I made in 2021 before I got fired as a Tenant Rep.

investigative unit to investigate the matter as soon as possible. We will also have our assigned CSA review your camera request through a Crime Prevention through Environmental Design (CPTED) lens to determine any camera and FOB requirements

Rapid Rehousing Program Community Impact Assessment Update Item 12E Tenant Transfer Policy Item 12G

For the last 4 months my bedroom has been the basement of [REDACTED] Street I can't stay in my unit I am damaged from both ears.. and I am super Sensitive to noises.. I am hyper vigilant can't sleep again so sleeping away from my unit allows me to sleep 6 solid sleeping hours..



So I applied for a TRANSFER but was denied twice - I am not applying again.. I have a proposal

SOUNDPROOF My unit , the Ceiling and the Floor , specially the unit above and the unit bellow.. I need to have my sleep back..

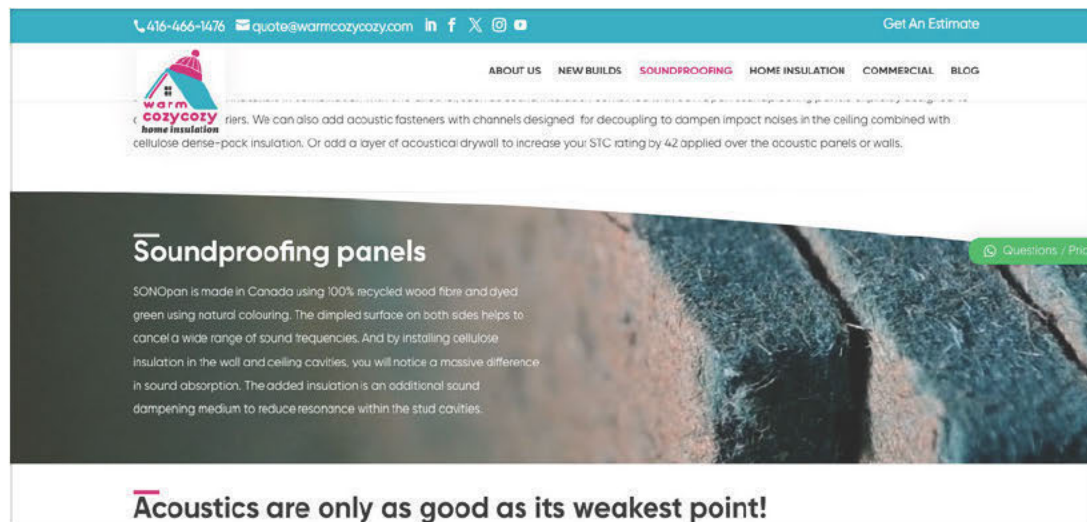
I don't want to be relocated out of [REDACTED] Street my whole life is here in [REDACTED].

For Human Rights Accommodations I am asking the Soundproofing unit so I can have a normal life and you can bring well anyone as is your mandate to house everyone without contemplating how young and old will get along?

Many of us sleep at night and get up in the morning to exercise and go work like me here this morning speaking to you is a job.. being an [REDACTED] HOUSING ACTIVIST

So Please be selective when it comes to old people.. I am 60 years old btw.. let's work on solutions..

Here is a good site where you could get CEILING PANELS for Sound Proofing my Unit..



The screenshot shows the website for 'warm cozycozy home insulation'. The header includes a phone number (416-466-1476), an email (quote@warmcozycozy.com), and social media icons. A navigation bar lists 'ABOUT US', 'NEW BUILDS', 'SOUNDPROOFING', 'HOME INSULATION', 'COMMERCIAL', and 'BLOG'. The main content area features a large image of soundproofing panels with the heading 'Soundproofing panels'. Below the image, text describes the product: 'SONOpan is made in Canada using 100% recycled wood fibre and dyed green using natural colouring. The dimpled surface on both sides helps to cancel a wide range of sound frequencies. And by installing cellulose insulation in the wall and ceiling cavities, you will notice a massive difference in sound absorption. The added insulation is an additional sound dampening medium to reduce resonance within the stud cavities.' A green button labeled 'Questions / Price' is visible. At the bottom, a quote reads: 'Acoustics are only as good as its weakest point!'.

And here is another site that manufactures special flooring that is a good noise barrier..

CITY SOUNDPROOFING
HOME
ABOUT US
SERVICES
PROJECT GALLERY
CONTACT
GET A QUOTE

FLOOR SOUNDPROOFING

Reduce the noise coming through your floors

Floor Soundproofing Toronto

At City Soundproofing, we design, produce and install an extensive range of soundproof systems to floors to reduce all forms of noise, including airborne noise, impact noise, etc., while ensuring specific regulations for separating floors are met.

We are committed to providing custom-developed, high-performance solutions for home, commercial spaces, studios, recording studios, home...

Dissolution of CSAC Item 8

The only question I have with regards the CSU review is that they accepted some of my submissions with regards either properly equip your STAFF to detect complex, annoying and persistent noises inside our units as is my experience for the last 6 months..

Or pass the complaint over to the 311 service..

And my last question:

Are members of the public able to peek into the COMPLETED Review of the CSU for future conversation ?

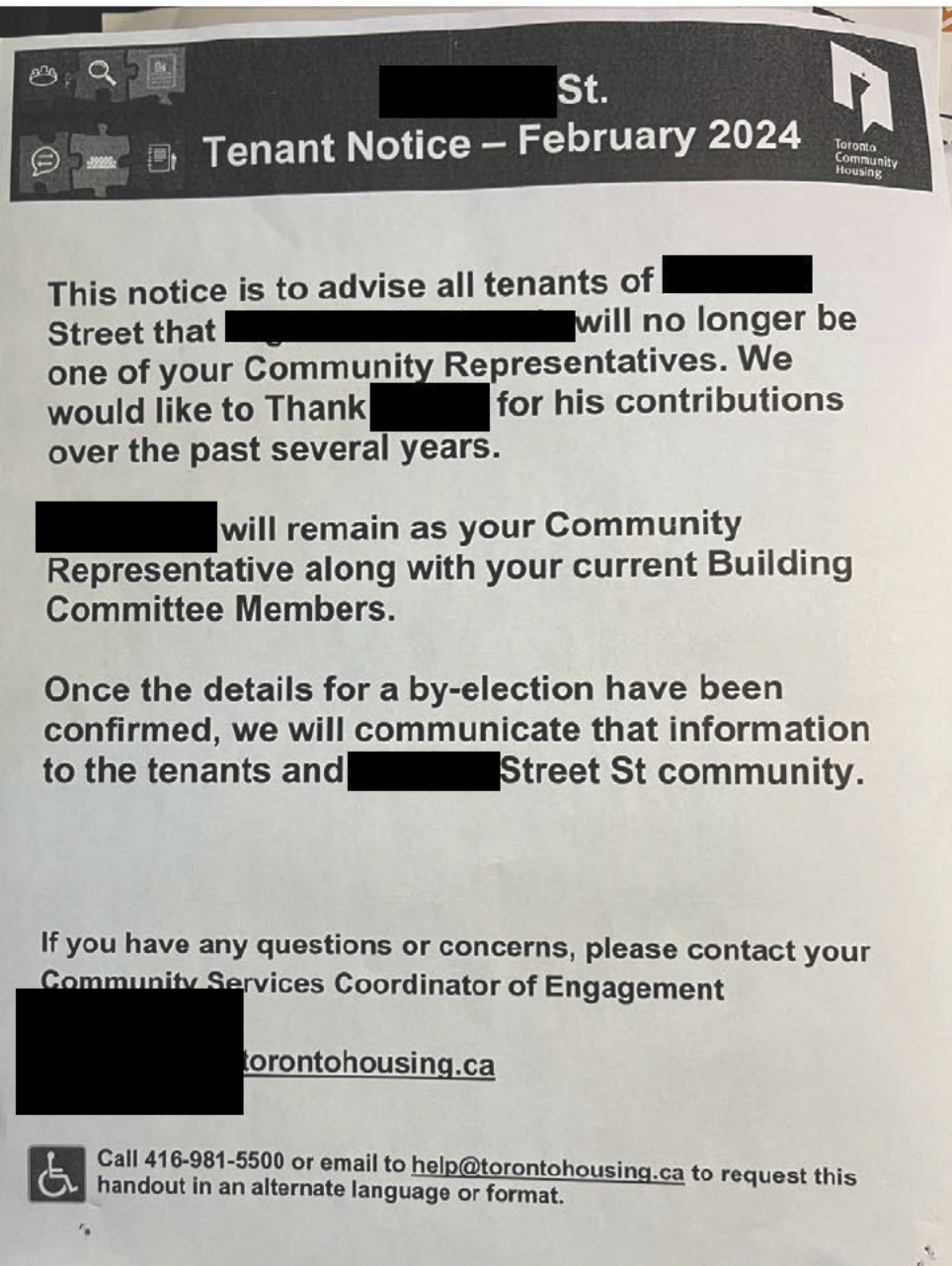
Tenant Engagement System: Engage Together Update Item 12B

I was trained to be a Tenant Leader not a Tenant Rep by the way..



But I was fired

I never planned to resign or asked to be removed of my volunteer position that I proudly have done since 2011.. at [redacted] Street .. and I never signed a Code of Conduct for the Tenant Rep.



That is all I have to say..