



# BOARD OF DIRECTORS MEETING AGENDA

## PUBLIC SESSION

**Date:** December 12, 2024

**Time:** 9:55 a.m. – 12:15 p.m.

**Location:** Webex / Committee Room 1, City Hall, 100 Queen Street West

<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
<b>9:55</b>	<b>1.</b> Chair's Remarks	Information	Verbal Report <i>5 minutes</i>	Chair
<b>10:00</b>	<b>2.</b> Approval of Public Meeting Agenda	Approval	Agenda <i>3 minutes</i>	Chair
<b>10:03</b>	<b>3.</b> Chair's Poll re: Conflict of Interest	Declaration	Conflict of Interest Policy <i>1 minute</i>	Chair
<b>10:04</b>	<b>4.</b> Confirmation of Board of Directors' Public Meeting Minutes of October 18, 2024	Approval	Minutes <i>3 minutes</i>	Chair
<b>10:07</b>	<b>5.</b> Business Arising from the Public Meeting Minutes and Action Items Update as of October 18, 2024	Information	Action Item List <i>3 minutes</i>	Chair

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<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
<b>10:10</b>	<b>6.</b> 2025 Capital and Operating Budgets and Multi-Year Capital Plans	Approval Presentation	TCHC:2024-77 <i>30 minutes</i>	President & Chief Executive Officer and Chief Financial Officer & Treasurer
<b>10:40</b>	<b>7.</b> Q3 2024 Quarterly Report to Ombudsman Toronto: TCHC's Tenant Human Rights Complaints Process	Information	TCHC:2024-70 <i>5 minutes</i>	President & Chief Executive Officer and General Counsel & Corporate Secretary
<b>10:45</b>	<b>8.</b> Direct Award: TELUS International (CDA) Inc.	Approval	TCHC:2024-71 <i>5 minutes</i>	Vice-President, Information Technology Services
<b>10:50</b>	<b>9.</b> Bi-Annual Update on Tenants First	Information	TCHC:2024-72 <i>5 minutes</i>	Acting Vice President, Strategic Planning & Communications
<b>10:55</b>	<b>10. BIFAC Chair's Report</b>	Information	Verbal Report <i>5 minutes</i>	BIFAC Chair
<b>11:00</b>	<b>a)</b> Facilities Management Budget Envelope Reallocations to September 30, 2024	Information	TCHC:2024-73 <i>5 minutes</i>	Acting Vice President, Facilities Management
<b>11:05</b>	<b>b)</b> February 2025 Mortgage Renewal	Approval	TCHC:2024-74 <i>5 minutes</i>	Chief Financial Officer & Treasurer

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<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
<b>11:10</b>	c) Write Off of Commercial Tenant Arrears due to COVID-19 and COVID Funding from the City	Approval	TCHC:2024-75 <i>5 minutes</i>	Chief Financial Officer & Treasurer and Acting Vice President, Facilities Management
<b>11:15</b>	a) Review of Q3 2024 Financial Results	Information	TCHC:2024-76 <i>5 minutes</i>	Chief Financial Officer & Treasurer
<b>11:20</b>	<b>11. GCHRC Chair's Report</b>	Information	Verbal Report <i>5 minutes</i>	GCHRC Chair
<b>11:25</b>	a) 2025 Board and Committee Meeting Schedule	Approval	TCHC:2024-78 <i>5 minutes</i>	General Counsel & Corporate Secretary
<b>11:30</b>	b) Updated Board and Committee Charters	Approval	TCHC:2024-79 <i>5 minutes</i>	General Counsel & Corporate Secretary
<b>11:35</b>	c) City Council Directions Requiring Board Attention	Approval	TCHC:2024-80 <i>5 minutes</i>	Acting Vice President, Strategic Planning & Communications
<b>11:40</b>	d) Policy Management Framework Update	Approval	TCHC:2024-81 <i>10 minutes</i>	Acting Vice President, Strategic Planning & Communications
<b>11:50</b>	<b>12. TSC Chair's Report</b>	Information	Verbal Report <i>5 minutes</i>	TSC Chair

<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
<b>11:55</b>	a) Office of the Commissioner of Housing Equity (“OCHE”) 2025 Work Plan	Approval	TCHC:2024-82 <i>5 minutes</i>	Interim Commissioner of Housing Equity
<b>12:00</b>	b) Refreshed Tenant Engagement System and Implementation Plan	Approval	TCHC:2024-83 <i>15 minutes</i>	Chief Operating Officer

**TERMINATION**