



**Report on Business Arising from Public Meeting Minutes
Board Action Item List**

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p>1 TCHC:2019-43 December 12, 2019</p>	<p>Comparison of TCHC to Other Social Housing Providers Management to report back on comparison of FCIs, per unit cost, rent per unit, income per unit to other housing providers (Ottawa/Hamilton).</p>	<p>In progress A further Board workshop will be scheduled in relation to the above noted matter, which will address this as part of the Strategic Planning process</p>	<p>A joint BIFAC-GCHRC Workshop was held on June 22, 2022 to review the information gathered for this topic.</p>	<p>Acting Vice President, Strategic Planning & Communications</p>
<p>2 TCHC:2023-40 October 27, 2023</p>	<p>2023-24 Corporate Insurance Renewal Following consultation with the Tenant Advisory Committee, management to bring a report to the Tenant Services Committee on tenant insurance and opportunities to increase participation in the tenant insurance programs.</p>	<p>Complete This item will be tracked on the TSC public action items list until it is completed and will no longer appear on the</p>	<p>September 27, 2024 TSC meeting Q1 2025¹</p>	<p>General Counsel & Corporate Secretary</p>

¹ This is the earliest date upon which the matter can be accommodated into the existing Tenant Advisory Committee meeting schedule.

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
		Board action item list moving forward.		
3 TCHC:2024-47 July 30, 2024	Bi-Annual Update on Tenants First Management to provide additional information in a future report as to the cost to effect repairs to the single-family homes that are still to be transferred.	In progress	TBD	Acting Vice President, Strategic Planning & Communications and City of Toronto staff
4 TCHC:2024-48 July 30, 2024	Financial Reconciliation: Demand General Repairs Program To report back to the Board on the measures being introduced to ensure that the failures of budgeting and procurement controls that permitted the overspend in relation to this Program will be addressed	In progress	TBD	President & Chief Executive Officer
5 GCHRC:2024-22 September 4, 2024, GCHRC meeting	City Council Directions Requiring Board Attention City Council Directions Requiring Board Attention - EX14.3 Extending the Mandate of the City's Chief Information Security Officer.	In progress	TBD	President & Chief Executive Officer

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<p>6 GCHRC:2024-22</p> <p>September 4, 2024, GCHRC meeting</p>	<p>City Council Directions Requiring Board Attention</p> <p>City Council Directions Requiring Board Attention - PH11.7 Progress Update on Toronto Community Housing Corporation's (TCHC) Tenant Advisory Committee.</p>	<p>Report TCHC:2024-83 responds to this request. It is included in the materials for the Board meeting of December 12</p>	<p>December 12, 2024</p>	<p>President & Chief Executive Officer</p>
<p>7 TCHC:2024-40</p> <p>October 18, 2024</p>	<p>Ombudsman Toronto Report: An Investigation into TCHC Tenant Human Rights Complaint Process</p> <p>Management to report on the metrics of the Human Rights complaints including complaints that are submitted to the Human Rights Tribunal or the Ombudsman.</p>	<p>In progress</p>	<p>Q1 2025</p>	<p>General Counsel & Corporate Secretary</p>
<p>8 TCHC:2024-58R</p> <p>October 18, 2024</p>	<p>Tenant Human Rights Policy</p> <p>Management to report any modifications to the policy required to address the Ombudsman feedback.</p>	<p>In progress</p>	<p>Q1 2025</p>	<p>President & Chief Executive Officer and General Counsel & Corporate Secretary</p>

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<p>9 TCHC:2024-66 October 18, 2024</p>	<p>Office of the Commissioner of Housing Equity (“OCHE”) Bi-Annual Update</p> <p>To include the amount received from Rent Bank, the impact on tenant arrears, and additional information on how the Rent Bank can be accessed.</p>	<p>Complete</p> <p>This item will be tracked on the TSC public action items list until it is completed and will no longer appear on the Board action item list moving forward.</p>	<p>Q2 2025</p>	<p>Interim Commissioner of Housing Equity</p>
<p>10 GCHRC:2024-27 November 12, 2024, GCHRC Meeting</p>	<p>City Council Directions Requiring Board Attention</p> <p>City Council Directions Requiring Board Attention - PH15.6 - Increasing the City's Supply of Accessible Affordable Housing</p>	<p>In progress</p>	<p>TBD</p>	<p>President & Chief Executive Officer</p>