

Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TSC:2021-34 May 4, 2021	Tenant Funds for Common Area Projects Prior to its reimplementation, Management to bring the plan for the program formerly known as participatory budgeting to the TSC for discussion, as well as information regarding the difference between traditional participatory budgeting and TCHC's program wherein tenants purchase community items from a catalogue.	In progress	April 11, 2024	Acting Chief Operating Officer
2. TSC:2023-32 July 13, 2023	TCHC's Operational Performance Measures 1. The next iteration of the Operational Performance Measures report to include the costs associated with maintaining non-rentable vacant units. 2. Management to present the TCHC Arrears Collection Process and trends.	In progress	April 11, 2024	Acting Chief Operating Officer
		In progress	June 10, 2024	Acting Chief Operating Officer

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p>3. Not applicable</p> <p>November 27, 2023</p>	<p>Business Arising from the Public Meeting Minutes and Action Items Update</p> <ol style="list-style-type: none"> 1. Management to provide the average wait time to transfer, broken out based on transfer category. 2. At a future Tenant Services Committee meeting, a report to be provided regarding the administration of the Tenant Advisory Committee (“TAC”), incorporating feedback from members of the TAC. 3. Management to provide a report outlining the relationship between Tenancy Management staff and Community Safety Unit staff in relation to addressing tenancy management matters. 	<p>Complete</p> <p>In progress</p> <p>Complete</p>	<p>Briefing note included in February 5, 2024 materials</p> <p>September 27, 2024</p> <p>February 5, 2024 (Agenda item #8B; TSC:2024-05)</p>	<p>Acting Chief Operating Officer</p> <p>Acting Chief Operating Officer</p> <p>Acting Chief Operating Officer</p>
<p>4. TSC:2023-47</p> <p>November 27, 2023</p>	<p>Tenant Complaints Update</p> <p>The next iteration of the Tenant Complaints Update report to include a year-over-year comparison of the complaints data and trends.</p>	<p>Complete</p>	<p>February 5, 2024 (Agenda item #8C; TSC:2024-06)</p>	<p>Acting Chief Operating Officer</p>