

Toronto Community Housing Corporation

TENANT SERVICES COMMITTEE

PUBLIC SESSION

9:00 a.m. – 9:35 a.m.



Date: July 23, 2024

Location: Webex / Committee Room 2, City Hall, 100 Queen Street West

Time	Description	Action	Pre-read	Presenter
Public Agenda				
9:00	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of June 10, 2024	Information	Minutes <i>5 minutes</i>	Chair
9:00	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>5 minutes</i>	Chair
	6. Chief Operating Officer's Reports			
9:10	a) Tenant Complaints Update	Information	TSC:2024-31 <i>5 minutes</i>	Acting Chief Operating Officer
9:15	b) Tenant Engagement Review Implementation Plan	Information	TSC:2024-33 <i>15 minutes</i>	Acting Chief Operating Officer

Time	Description	Action	Pre-read	Presenter
9:30	c) Tenant Engagement Refresh Update	Information	TSC:2024-32 <i>5 minutes</i>	Acting Chief Operating Officer

TERMINATION