

Toronto Community Housing



## City Council Directions Requiring Board Attention

Item 6

July 3, 2024

Governance, Communications and Human Resources Committee

**Report:** GCHRC:2024-16

**To:** Governance, Communications and Human Resources Committee (“GCHRC”)

**From:** Acting Vice President, Strategic Planning & Communications

**Date:** June 6, 2024

### **PURPOSE:**

The purpose of this report is to provide the Governance, Communications and Human Resources Committee (“GCHRC”) and the Board of Directors (the “Board”) with an update on TCHC-related Council decisions that require action by the TCHC Board.

### **RECOMMENDATIONS:**

It is recommended that the GCHRC receive this report for information and forward it to the Board for its information.

### **REASONS FOR RECOMMENDATIONS:**

Toronto City Council regularly makes decisions that impact the corporation. This report helps to keep the GCHRC and the Board informed of City Council decisions that require their attention, action and/or input.

Attachment 1 includes new TCHC-related Council items and covers Council meetings held on May 22 & 23, 2024 and includes all outstanding or ongoing items remaining from previous reports.

## **COUNCIL ITEMS REQUIRING BOARD ATTENTION**

**Report Name: PH11.7 – Progress update on Toronto Community Housing Corporation’s (TCHC) Tenant Advisory Committee**

**Date at Council: May 22, 2023**

**Council Decision: Amended**

**Attention required from Board:**

1. City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer of Toronto Community Housing Corporation to submit a report by the end of 2024 to the Board of Directors of Toronto Community Housing Corporation on the refreshed Tenant Engagement System and a comprehensive implementation plan, and such report be forwarded for information to the first meeting of the Economic and Community Development Committee in 2025.

2. City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to forward the report referenced in Recommendation 1, above to City Council for information once approved by the Board of Directors of Toronto Community Housing Corporation.

**Management Update/Recommendations:**

Management recommends that the Board adopt a resolution directing the CEO or their delegate to:

- i) submit a report on the refreshed Tenant Engagement System and a comprehensive implementation plan to the Board before the end of 2024; and
- ii) forward a copy of the report to the Economic and Community Development Committee and City Council for their information.

**Report Name: EX14.3 – Extending the Mandate of the City’s Chief Information Security Officer**

**Date at Council: May 22<sup>nd</sup>, 2024**

Council Decision: Adopted

Attention required from Board:

As a City Corporation, TCHC is subject to the following recommendations:

2. City Council direct the following Agencies, and as Shareholder direct the following corporations, in collaboration with the Chief Information Security Officer, to formulate organizational cyber security frameworks aligned with:

- a. overarching City cyber security objectives;
- b. established international cyber security standards including International Organization for Standardization ISO 27001, Statement on Standards for Attestation Engagement, the International Society of Automation / the International Electrotechnical Commission, National Institute of Standards and Technology NIST 800-171 and NIST 800-171A, and the Payment Card Industry Data Security Standard; and
- c. the City's Digital Infrastructure Strategic Framework.

3. City Council direct the Boards of the Agencies, and as Shareholder direct the Boards of the Corporations set out in Part 2 above to:

- a. provide the necessary information, access, and visibility into their cyber security programs to facilitate the cyber security risk management partnership with the Chief Information Security Officer;
- b. operationalize the Chief Information Security Officer's recommendations to mitigate cyber risks identified in the cyber security risk management partnership; and
- c. engage in consultation with the Chief Information Security Officer on all initiatives that could potentially affect cyber security, including but not limited to rates of compliance, remediation plans and strategies aimed at reducing risks and promoting compliance.

9. City Council direct the Agencies listed in Part 2 above, as a Shareholder direct the corporations listed in Part 2 above and request the Agencies listed in Part 4 above to engage with the Chief Information Security Officer in the event of a cyber security incident or data breach affecting the agency or

corporation, and to work with the Chief Information Security Officer to contain, mitigate and resolve the cyber security incident or data breach.

Management Update/Recommendations:

Management recommends that the Board adopt a resolution directing the CEO and the VP, ITS or their designate to:

- i) collaborate with the City's Chief Information Security Officer to formulate an organizational cyber security framework that aligns with Council direction in EX14.3(2);
- ii) engage with the City's Chief Information Security Officer with respect to cyber-security risk mitigation as directed by Council in EX14.3(3);
- iii) engage with the City's Chief Information Security Officer in the event of a cyber security incident or data breach affecting the corporation, and to work with the Chief Information Security Officer to contain, mitigate and resolve the cyber security incident or data breach.

**SIGNATURE:**

*"Ada Wong"*

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Ada Wong  
Acting Vice President, Strategic Planning and Communications

**ATTACHMENT:**

1. City Council Items – Status Tracker

**STAFF CONTACT:**

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Item Code	Item Name	Date	Council Decision	Action or Attention by TCHC Board	Relevant Division	Work Status	Management Recommendations/ Status Report	NOTES
21-EC26.8	<u>EC26.8 – Supporting Food Security in St. James Town</u>	15-Dec-21	Adopted without Amendments	This item recommends that City Council request the Board of Directors of Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation to undertake the capital improvements required to establish a community food space at 200 Wellesley Street East and to lead a Request for Expressions of Interest process, identifying a collaborative of community agencies to activate the space and operationalize the coordination, activation and resident participation for the space.	Operations, SPSR & FM	Work ongoing	<p>The food hub is part of a multi-phase accessibility project designed to holistically upgrade the amenity space at 200 Wellesley Street East. Due to the scale of this project occurring in an occupied residential setting, the project is being implemented in two phases in order to maintain operations within this community.</p> <p>Construction of Phase 1 will be procured in 2024, with construction expected to start in Q2 2025. Phase 1 includes the construction of tenant amenity areas in the basement north wing, and foundation waterproofing for the south wing of the building.</p> <p>Construction of Phase 2, which includes the food hub, is expected to start in 2026. An RFQ will be going out later in 2024.</p> <p><b><i>This item will be removed from the next tracker.</i></b></p>	<p><b>Rationale:</b> TCHC has put a multi-year plan in place to undertake the capital improvements required to establish a community food space at 200 Wellesley Street. The project will be implemented in two phases. With a plan in place and TCHC moving forward with procurement and construction in accordance with project timelines, it makes sense to remove this item, otherwise it will remain on the tracker for the next 4-5 years when phase 2 is completed.</p>
21-IE26.16	<u>TransformTO – Critical steps to NetZero by 2040</u>	15-Dec-21	Adopted with Amendments	<u>Attention:</u> Council to direct the Chief Planner and Executive Director, City Planning, to accelerate implementation of the greenhouse gas emission limits performance measure in the Toronto Green Standard to ensure that buildings constructed in or after 2030 are near zero emissions, by revising the Toronto Green Standard Tier 1 mandatory performance measure as follows, to: the "High Performance" level (Toronto Green Standard Version 4 Tier 2) to apply in 2025; and the "Near	Development & FM	Work pending further action by the City	<p>TCHC will comply with the GHG emissions limits performance measures to apply in 2025 and 2028 as adopted by Council. Associated costs will be included in our budget for 2025 and beyond.</p> <p><b><i>This item will be removed from the next tracker.</i></b></p>	<p><b>Rationale:</b> TCHC is prepared (and required to) comply with the new GHG emissions limits performance measures to apply in 2025 and 2028. This item should have been removed from the tracker previously.</p>

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				Zero Emissions" level (Toronto Green Standard Version 4 Tier 3) to apply in 2028;				
21-PH29.7	<u>Lawrence Heights Revitalization – Phases 2 &amp; 3 Interim Status &amp; Budget Update</u>	15-Dec-21	Adopted with Amendments	<p>4. City Council request the Executive Director, Housing Secretariat, in consultation with the appropriate City divisions, the Chief Executive Officer, CreateTO and the President and Chief Executive Officer, Toronto Community Housing Corporation, to report to City Council by the third quarter of 2022 with the outcome of the Toronto Community Housing Corporation procurement process and a recommended development partner, refined cost estimates and an update on funding opportunities to support the revitalization project.</p> <p>5. City Council direct the General Manager, Toronto Water, the General Manager, Transportation Services, the General Manager, Children's Services and the General Manager, Parks, Forestry and Recreation and City Council request the Board of Directors of Toronto Community Housing Corporation to work together to advance the development of the community recreation centre to meet the Federal Government's requirements and deadline for project completion, should the City of Toronto receive federal funding to build the new community recreation centre in Lawrence Heights.</p> <p>8. City Council request a full Community Benefits Agreement for the construction of Phases 2 and 3 of the Lawrence Heights Revitalization Project and that the plan be reported to the Planning</p>	Development & Procurement	Work ongoing	<p>4. TCHC working in consultation with the Housing Secretariat, and CreateTO to review and finalize the terms of the Phase 2 RFP. A report to the TCHC Board in December 2023 provided an update on the process and anticipated release date, which aims to align with the City's Generational Transformation report to urgently build more affordable homes. The RFP is scheduled to be released to the public in Q4 2024.</p> <p>5. Complete - On March 1<sup>st</sup> the Federal Government committed to providing \$25 million to the City of Toronto towards the new Lawrence Heights Community Recreation &amp; Childcare Centre. A Rental Housing Demolition Application for 3 &amp; 5 Leila Lane and 31-109 Bagot Court (NY11.3) was approved by City Council in March 2024.</p> <p>8,10. TCHC will work in consultation with the Housing Secretariat, and the City's Community Benefits Team on the community benefits agreement for phase 2</p>	

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				<p>and Housing Committee prior to finalizing.</p> <p>10. City Council request the Board of Directors of the Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation, in consultation with the Executive Director, Housing Secretariat, the Chief Executive Officer, CreateTO and the Executive Director, Social Development, Finance and Administration, to incorporate in the Request for Proposals for Phases Two and Three of the Lawrence Heights Revitalization, a Community Benefits Agreement to meet a minimum 10 percent target for apprenticeship, training and/or hiring opportunities in construction and professional services open primarily for residents of Lawrence Heights as well as to all residents across the Toronto Community Housing Corporation portfolio as well as consideration of social procurement and to report back to City Council as part of the approval of the proponent.</p>				
22-MM39.9	<u>Exploring Housing Renewal in Edgeley Village - by Councillor Anthony Perruzza, seconded by Mayor John Tory</u>	Feb 2 2022	Adopted without Amendments	1. City Council request the Chief Executive Officer, CreateTO, to consult with the President and Chief Executive Officer, Toronto Community Housing Corporation, the Executive Director, Corporate Real Estate Management, the Chief Planner and Executive Director, City Planning and the Chief Executive Officer, Toronto Lands Corporation, on opportunities for City building, with a focus on public realm improvements and housing renewal in and around the Edgeley Village neighbourhood,	<b>FM &amp; Development</b>	<b>Work ongoing</b>	<p>This site was considered as part of the portfolio-wide review of potential revitalization and infill sites in support of the City's Housing Plan. The results of that review were included in the confidential attachment considered by BIFAC at its meeting of May 28, 2024 and which will be considered by the Board at its meeting June 25, 2024.</p> <p><b><i>This item will be removed from the next tracker.</i></b></p>	<b>Rationale:</b> Sites in Edgeley Village were considered as part of the portfolio-wide review to support the City's Housing Plan. The results of that review have been reported back to BIFAC/Board in confidential attachment. Note: specific results cannot be shared in the tracker as it is a public item.

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				and to report back to the Board of Directors, CreateTO with the findings of this work.				
22-PH30.8	<u>New Affordable Rental and Ownership Homes in Phase Two of the Alexandra Park Revitalization</u>	Feb 2 2022	Adopted without Amendments	1. City Council authorize the Executive Director, Housing Secretariat to provide Section 37 funds from the Capital Revolving Reserve Fund for Affordable Housing (XR1058) in the amount of \$1,963,260.00 to Toronto Community Housing Corporation to facilitate the creation of four new affordable rental units in the rental replacement building at 130 Augusta Avenue to be owned by the Toronto Community Housing Corporation and rented at 80 percent Average Market Rent in perpetuity.	Development	Work ongoing	A Contribution Agreement was signed between the City and TCHC, which will be executed in 3 tranches of funding. The first tranche of funds is expected imminently to be transferred from the Housing Secretariat's office to TCHC.  The second tranche is expected later this summer. The third and final remaining tranche is expected upon completion and occupancy of our Phase 2A Site 2 building sometime in late 2025 to early 2026.  <b><i>This item will be removed from the next tracker.</i></b>	<b>Rationale:</b> A contribution agreement is in place with established timelines for each of the 3 tranches of funding.
22-AU11.4	<u>Toronto Community Housing Corporation - Embedding Accountability into Service Delivery: Lessons Learned from the Audit of Contracted Property Management Services</u>	April 6 2022	Adopted with Amendments	1. City Council request the Toronto Community Housing Corporation Board to direct the Chief Executive Officer, Toronto Community Housing Corporation to report on the implementation of the recommendations of the Auditor General each quarter, in anticipation of the Auditor General's review of this matter after one year, and forward the reports to the Auditor General for her information.  At its meeting on December 9, 2021, the Toronto Community Housing Corporation (TCHC) Board of Directors considered the attached report entitled, "Toronto Community Housing Corporation - Embedding Accountability into Service Delivery: Lessons Learned from the Audit of Contracted Property Management Services". The Board adopted the recommendations 1-11, as made in the report.	Operations	Work ongoing	The Board adopted these recommendations at its December 9, 2021 Board meeting.  As of this June 6, 2024, 8 of the 11 recommendations are complete. TCHC staff are working to implement the remaining 3 recommendations and are reporting on their progress to the Auditor General's office.	



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22-MM47.33	<a href="#">MM47.33 Tenants First Status Update - by Councillor Paula Fletcher, seconded by Councillor Ana Bailão</a>	July 19-20 2022	Adopted without Amendments	<p>City Council direct that before any further work on the transfer of Toronto Community Housing Corporation development functions to CreateTO continues, the Chief Executive Officer, Toronto Community Housing Corporation advise the Deputy City Manager, Community and Social Services through Tenant's First implementation on the following:</p> <p>a. the legal structure related to current Toronto Community Housing Corporation developments;</p> <p>b. financial structure overview for all current development sites; and</p> <p>c. opportunities to restructuring of non-development functions within Toronto Community Housing Corporation such as relocation, engagement and quality control.</p>	Development & Legal	Pending further action by the City	<p>In July 2022, this Members Motion paused the transfer process and requested additional information on the legal and financial structures of the TCHC / Developer agreements and the possible configuration of a stay behind team at TCHC.</p> <p>We expect that this issue be addressed through an upcoming report on the City's Housing Plan, which is now expected to go to the July 16, 2024 Executive Committee meeting. Based on that report we anticipate having further clarity on this matter.</p>	
23-MM6.35	<a href="#">MM6.35 – Authorization to Release Section 37 Funds to Rebuild the Community Garden at 133 Broadway Avenue</a>	10-May	Adopted	<p>1. City Council increase the 2023 Operating Budget for Non-Program by \$50,000 gross, \$0 net, fully funded by Section 37 funds obtained in the development at 75 Broadway Avenue (Source Account: XR3026-3701211), secured for capital facilities in proximity to the subject site, for the purpose of providing one-time capital funding to Toronto Community Housing Corporation to rebuild the community garden, in consultation with Mr. Gorrell and the residents of 133 Broadway Avenue (Cost Centre: NP2161).</p> <p>2. City Council direct that the funds be forwarded to Toronto</p>	FM & Operations	Work ongoing	<p>Letter of Undertaking: TCHC signed a letter of undertaking with the City on June 16, 2023 governing the use of funds and financial reporting requirements for \$50K in Sec 37 funds to be allocated towards the rebuilding of the garden.</p> <p>Community Meetings: Two community meetings were held in Nov 2023 and Jan 2024 to engage tenants on the future of the garden and receive feedback and comments from tenants on the options presented for consideration.</p> <p>Tenant Voting: A survey for tenants to vote on the two options was delivered to households the week of Feb 12<sup>th</sup>, 2024. Tenant voting was completed,</p>	

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				Community Housing Corporation upon the signing of a Letter of Undertaking by Toronto Community Housing Corporation that governs the use of the funds and the financial reporting requirements.			and results were sent to D&E on March 18, 2024.	
23-MM6.36	<a href="#">MM6.36 - Requesting Accountability for the Destruction of the Community Garden at 133 Broadway Avenue - by Councillor Josh Matlow, seconded by Councillor Amber Morley</a>	10-May	Adopted	<p>1. City Council request the Ombudsman to:</p> <p>a. investigate the destruction of the garden at 133 Broadway Avenue by Toronto Community Housing Corporation; and</p> <p>b. provide recommendations that empower residents' creative animation of public and private space by encouraging City Staff to exercise discretion when enforcing regulations that support a collaborative and respectful approach with Torontonians.</p>	Operations	Work ongoing	Operations staff have drafted an interim Community Garden policy and procedure that that is launching this month (June). The draft policy has been shared with Ombudsman Toronto (OT) for review.	
23-DM11.1	<a href="#">DM11.1 - Ombudsman Toronto Report: An Investigation into Toronto Community Housing Corporation's Tenant Human Rights Complaints Process</a>	11-Oct	Adopted with Amendments	<p>1. City Council amend Toronto Municipal Code Chapter 3, Accountability Officials, to require the Ombudsman Toronto to notify the board of a City-controlled corporation or local board (restricted definition) before commencing an investigation in relation to the corporation or local board and such notification may be made to the CEO or other appropriate official to provide the required notice to the board.</p> <p>2. City Council amend Toronto Municipal Code Chapter 3, Accountability Officials, to require the Ombudsman Toronto to inform the board of a City-controlled corporation or local board (restricted definition) of the results of the investigation prior to reporting to City Council and include the response/decision</p>	Legal/Governance	Work Ongoing	<p>TCHC has implemented an interim Human Rights procedure which was reviewed by the Ombudsman and is working toward implementation of the permanent procedure.</p> <p>At this time, we have not received any information from the Ombudsman re: their attendance at a future Board meeting to discuss the report and the letter from the Board Chair dated October 23, 2023.</p>	

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				<p>from the board as part of the report to City Council.</p> <p><b>3. City Council request the Ombudsman to follow up with the Board of Toronto Community Housing to discuss the report and the letter from the Board to City Council dated October 5, 2023.</b></p> <p>4. City Council request the City Manager to review and report to the Economic and Community Development Committee on whether or not the Housing Secretariat has adequate resources to advise an assist on transfer requests related to human rights complaints.</p>				
23-EX9.3	<a href="#"><u>EX9.3 - Generational Transformation of Toronto's Housing System to Urgently Build More Affordable Homes</u></a>	8-Nov	Adopted with Amendments	<p>4. City Council direct the Deputy City Manager, Development and Growth Services, in consultation with appropriate Divisions Heads, CreateTO and the Toronto Community Housing Corporation, to advance early due diligence work on the list of potential housing sites outlined in Confidential Attachment 1 to the report (October 17, 2023) from the Deputy City Manager, Development and Growth Services, and to report back by end of the second quarter of 2024, with a prioritized list and recommendations, including any financial implications, to advance appropriate sites for housing purposes.</p> <p>5. City Council direct that the confidential information contained in Confidential Attachment 1 remain confidential in its entirety, as it involves the security of property belonging to the City of Toronto, Build Toronto Inc./CreateTO and Toronto</p>	Development, Finance & SPSR	Pending further action by the City	<p>Recommendations 11 and 14 are addressed in EX10.2 below.</p> <p>Recommendation 23 will be addressed in an upcoming report on the City's Housing Plan.</p>	

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				<p>Community Housing Corporation, deals with a proposed or pending acquisition or disposition of land by the City of Toronto, Build Toronto Inc./CreateTO and Toronto Community Housing Corporation, deals with a position, plan, procedure, criteria or instruction to be applied to any negotiations carried on or to be carried on by or on behalf of the City, and contains commercial, financial and technical information supplied in confidence to the City of Toronto, which, if disclosed, could reasonably be expected to prejudice significantly the competitive position or interfere significantly with the contractual or other negotiations of a person, group of persons, or organization.</p> <p><b>11. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, in collaboration with the Deputy City Manager, Development and Growth Services, to review the Board's current strategic plan mandated by its shareholder direction and identify opportunities for enhanced alignment to support delivery of the City's housing plans and targets.</b></p> <p>13. City Council request the Deputy City Manager, Development and Growth Services, in collaboration with appropriate Division Heads, the Chief Executive Officer, CreateTO and the Chief Executive Officer, Toronto</p>				

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				<p>Community Housing Corporation, to report to the December 5, 2023, meeting of the Executive Committee, with recommendations to ensure alignment of the strategic plan of Toronto Community Housing Corporation and the mandate of CreateTO, with the City's housing plans and targets.</p> <p><b>14. City Council request the Board of Directors of Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation, as part of a continued effort, to work with the City's Deputy City Manager, Development and Growth Services and explore options to enhance the financial viability of Toronto Community Housing Corporation in-flight and planned revitalization and infill projects, including exploring both public and private options for financing, while delivering a wider range of net new rent-controlled affordable, Rent-Geared-to-Income and market rental homes and other City-building uses.</b></p> <p>15. City Council direct the Deputy City Manager, Development and Growth Services, in collaboration with the Deputy City Manager, Corporate Services, appropriate Division Heads, the Chief Executive Officer, CreateTO and the Chief Executive Officer, Toronto Community Housing Corporation, to harmonize all housing programs to reflect the City's income-based definition of affordable housing, as defined in</p>				

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				<p>City of Toronto By-Law 944-2021, to adopt Amendment 558 to the Official Plan for the City of Toronto respecting Affordable Rental and Ownership Housing Definitions, for all <u>new</u> projects on a go forward basis.</p> <p><b>23. City Council request the Board of Directors of Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation to work with the City's Deputy City Manager, Development and Growth Services to report back to the Executive Committee by the second quarter 2024 on a strategy to accelerate the implementation of the Lawrence Heights Revitalization Phases II and III.</b></p>				
23-EX10.2	<a href="#">EX10.2 - Advancing Generational Transformation of Toronto's Housing System - Aligning Housing Mandates and Strategic Efforts</a>	13-Dec	Adopted	<p>1. City Council amend Section 4.1.2(c) of the Toronto Community Housing Corporation Shareholder Direction to authorize Toronto Community Housing Corporation to facilitate the creation of complete communities across the Toronto Community Housing Corporation housing portfolio, through the development and intensification of its lands and buildings, including prioritizing the delivery of net new rent-geared-to-income, affordable and market rent-controlled homes, in addition to replacement of existing rent-geared-to-income homes, to support delivery of the City of Toronto's housing plans and targets; and City Council direct the City Solicitor to prepare such amendment and submit the appropriate Bills to City Council.</p>	Development, Finance & SPSR	Pending further action by the City	<p>Management brought forward a report to the Board on Feb 15<sup>th</sup> outlining recommendations and next steps to advance work on the City's housing plan. The Board approved those recommendations.</p> <p>Management submitted a progress/update report which was considered by BIFAC at its May 28, 2024 meeting and will be considered by the Board at its June 25, 2024 meeting.</p> <p>A further report from Deputy City Manager on the City's Housing Plan is expected to go to Executive Committee on July 16<sup>th</sup> and to Council on July 24<sup>th</sup>.</p>	

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				<p>2. City Council request the Board of Directors of CreateTO to leverage City lands and partnerships to facilitate the creation of complete communities, and to prioritize the delivery of a range of new purpose-built rental homes including new rent-geared-to-income, affordable and market rent-controlled homes, to support delivery of the City of Toronto's housing plans and targets.</p> <p><b>3. City Council request the Board of Directors of Toronto Community Housing Corporation and the Board of Directors of CreateTO to direct their respective Chief Executive Officers to ensure that the public retention of all sites designated for housing purposes is a top strategic priority, and work with the Deputy City Manager, Development and Growth Services to ensure alignment of their respective Strategic Plans with the City's housing plans and targets, as described in Parts 1 and 2 above, by the third quarter of 2024.</b></p> <p>4. City Council direct the Deputy City Manager, Development and Growth Services, in collaboration with the Deputy City Manager, Corporate Services, the Chief Executive Officer, Toronto Community Housing Corporation, the Chief Executive Officer, CreateTO and the Executive Director, Housing Secretariat, to include recommendations on further actions required to ensure functional, structural and governance alignment to facilitate the implementation of the City's</p>				



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				<p>housing plans and targets, as part of the anticipated second quarter 2024 update report on the City-led development model at five 'housing ready' sites, as directed by Council in Item 2023.EX9.3.</p> <p>5. City Council request the City Manager, in collaboration with the Deputy City Manager, Corporate Services, the Deputy City Manager, Development and Growth Services, the Chief Financial Officer and Treasurer, the Chief Executive Officer, Toronto Community Housing Corporation and the Chief Executive Officer, CreateTO, to report back with recommendations, based on short-term and longer term strategic considerations, to ensure sustainable operating models for Toronto Community Housing Corporation and CreateTO following the functional, structural and governance alignment referred to in Part 4 above.</p>				
<p>24-MM16.27</p>	<p><a href="#">Right-sizing Regent Park - Providing Adequate Affordable Housing to Under-housed Families - by Councillor Chris Moise, seconded by Councillor Paula Fletcher</a></p>	<p>20-March</p>	<p>Adopted</p>	<p>1. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, in collaboration with the Executive Director, Housing Secretariat to conduct a review, including a needs assessment, in Regent Park that identifies under-housed households.</p> <p>2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation,</p>	<p>Operations</p>	<p>Complete</p>	<p>TCHC has reviewed and analyzed the Underhoused data related to Regent Park and provided it to the City to review with the Councillor's office. Any households who are moving under the Revite and Relocation process are right-sized into appropriately sized units and this is clearly communicated to tenants as part of that process.</p> <p>Based on feedback from the Board, staff and tenants TCHC will be looking to maintain the Underhoused category within the revisions to the Internal Priority Transfer process so that all tenants across the portfolio, including those in Regent Park, will continue to have access to these transfers.</p>	<p><b>Rationale:</b> TCHC has undertaken a review of underhoused households in Regent Park, per Council direction and is putting a process in place to ensure that all tenants across the portfolio, including those in Regent Park continue to have access to UH transfers equitably.</p>



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				<p>to develop a process to respond to the findings of Part 1 above in a manner that:</p> <p>a. considers right-sizing of under-housed households in Regent Park; and</p> <p>b. emphasizes transparency in communications to tenants about eligibility for internal transfers within Regent Park.</p>			<i>This item will be removed from the next tracker</i>	
<p><b>24-MM16.49</b></p>	<p><a href="#">Establishing a community safety hub at Shoreham Court - by Councillor Anthony Perruzza, seconded by Mayor Olivia Chow</a></p>	<p>20-March</p>	<p>Adopted</p>	<p>1. City Council request the Executive Director, Housing Secretariat to expedite the release of a unit at Shoreham Court for the purposes of establishing an IHELP Community Resource Centre, using the current unit off circulation process established by the City of Toronto</p> <p><b>2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, to examine the feasibility of developing a localized community resource website to be used by both workers and volunteers at the IHELP Community Resource Centres as well as residents and community organizations in the area.</b></p>	<p><b>Operations</b></p>	<p><b>Work Ongoing</b></p>	<p>TCHC's Manager of Community Safety and Support and Manager of Strategic Service Partnerships has requested a meeting with 211 Ontario to identify a scope of work to create a solution that meets the needs of the community and TCHC.</p>	
<p><b>24-PH11.7</b></p>	<p><a href="#">PH11.7 - Progress Update on Toronto Community Housing Corporation's (TCHC) Tenant Advisory Committee</a></p>	<p>22-May</p>	<p>Amended</p>	<p>1. City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer of Toronto Community Housing Corporation to submit a report by the end of 2024 to the</p>	<p><b>Operations</b></p>	<p><b>New Item</b></p>	<p>Management recommends that the Board adopt a resolution directing the CEO or their delegate to:</p> <p>i) submit a report on the refreshed Tenant Engagement System and a comprehensive implementation plan to the Board before the end of 2024; and</p>	<p><i>Subject to approval by Sean/Darragh</i></p>

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				<p>Board of Directors of Toronto Community Housing Corporation on the refreshed Tenant Engagement System and a comprehensive implementation plan, <u>and such report be forwarded for information to the first meeting of the Economic and Community Development Committee in 2025.</u></p> <p>2. City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to forward the report referenced in Recommendation 1, above to City Council for information once approved by the Board of Directors of Toronto Community Housing Corporation.</p>			<p>ii) forward a copy of the report to the Economic and Community Development Committee and City Council for their information.</p>	
<p>24- EX14.3</p>	<p><a href="#">EX14.3 - Extending the Mandate of the City's Chief Information Security Officer</a></p>	<p>22-May</p>	<p>Adopted</p>	<p>As a City Corporation, TCHC is subject to the following recommendations:</p> <p>2. City Council direct the following Agencies, and as Shareholder direct the following corporations, in collaboration with the Chief Information Security Officer, to formulate organizational cyber security frameworks aligned with:</p> <p>a. overarching City cyber security objectives;</p> <p>b. established international cyber security standards including International Organization for Standardization ISO 27001, Statement on Standards for Attestation Engagement, the International Society of Automation / the International Electrotechnical Commission, National Institute of Standards and Technology NIST 800-171 and NIST 800-171A, and the</p>	<p>IT</p>	<p><b>New Item</b></p>	<p>Management recommends that the Board adopt a resolution directing the CEO and the VP, ITS or their designate to:</p> <p>i) collaborate with the City's Chief Information Security Officer to formulate an organizational cyber security framework that aligns with Council direction in EX14.3(2);</p> <p>ii) engage with the City's Chief Information Security Officer with respect to cyber-security risk mitigation as directed by Council in EX14.3(3);</p> <p>iii) engage with the City's Chief Information Security Officer in the event of a cyber security incident or data breach affecting the corporation, and to work with the Chief Information Security Officer to contain, mitigate and resolve the cyber security incident or data breach.</p>	<p><i>Subject to approval by Sean/Darragh</i></p>

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				<p>Payment Card Industry Data Security Standard; and</p> <p>c. the City's Digital Infrastructure Strategic Framework.</p> <p>3. City Council direct the Boards of the Agencies, and as Shareholder direct the Boards of the Corporations set out in Part 2 above to:</p> <p>a. provide the necessary information, access, and visibility into their cyber security programs to facilitate the cyber security risk management partnership with the Chief Information Security Officer;</p> <p>b. operationalize the Chief Information Security Officer's recommendations to mitigate cyber risks identified in the cyber security risk management partnership; and</p> <p>c. engage in consultation with the Chief Information Security Officer on all initiatives that could potentially affect cyber security, including but not limited to rates of compliance, remediation plans and strategies aimed at reducing risks and promoting compliance.</p> <p>9. City Council direct the Agencies listed in Part 2 above, as a Shareholder direct the corporations listed in Part 2 above and request the Agencies listed in Part 4 above to engage with the Chief Information Security Officer in the event of a cyber security incident or data breach affecting the agency or corporation, and to work with the Chief Information Security Officer to contain, mitigate and resolve</p>				

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				the cyber security incident or data breach.				