

Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TSC:2021-34 May 4, 2021	Tenant Funds for Common Area Projects Prior to its reimplementation, Management to bring the plan for the program formerly known as participatory budgeting to the TSC for discussion, as well as information regarding the difference between traditional participatory budgeting and TCHC's program wherein tenants purchase community items from a catalogue.	In progress	April 11, 2024 June 10, 2024 & September 27, 2024 ¹	Acting Chief Operating Officer
2. TSC:2023-32 July 13, 2023	TCHC's Operational Performance Measures 1. The next iteration of the Operational Performance Measures report to include the costs associated with maintaining non-rentable vacant units.	In progress	April 11, 2024 September 27, 2024 ²	Acting Chief Operating Officer

¹ The survey related to the implementation of the Tenant Funds for Common Area Projects has been deferred due to the need for the Tenant Survey to be released first. As such, an interim report will be presented after the survey has been distributed at the June 10, 2024 meeting, and a final report will be provided at the September 27, 2024 meeting.

² To be included as part of TCHC's Q2 2024 Operational Performance Measures report.

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
	2. Management to present the TCHC Arrears Collection Process and trends.	Complete	June 10, 2024 (Agenda item #7A; TSC:2024-24)	Acting Chief Operating Officer
3. TCHC:2023-40 October 27, 2023 Board of Directors meeting	2023-24 Corporate Insurance Renewal Following consultation with the Tenant Advisory Committee, management to bring a report to the Tenant Services Committee on tenant insurance and opportunities to increase participation in the tenant insurance programs that exist.	In progress	September 27, 2024	General Counsel & Corporate Secretary
4. GCHRC:2023-36 November 16, 2023 GCHRC meeting	People and Culture Division Update Management to report back on the process through which we engage tenants in employment opportunities related to Community Revitalization and the process through which we monitor the impact of that process.	Complete	July 23, 2024	Acting Chief Development Officer
5. Not applicable November 27, 2023	Business Arising from the Public Meeting Minutes and Action Items Update At a future Tenant Services Committee meeting, a report to be provided regarding the administration of the Tenant Advisory Committee ("TAC"), incorporating	In progress	September 27, 2024	Acting Chief Operating Officer

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
	feedback from members of the TAC.			
6. TSC:2024-11 April 11, 2024	2024 Public CSAC Work Plan Management to confirm the timing of the public report related to the review of the Community Safety Unit with Social Development, Finance & Administration, and add the matter to the Community Safety Advisory Sub-Committee's public work plan.	Complete	Briefing note included in June 10, 2024 materials	General Counsel & Corporate Secretary
7. TSC:2024-14 April 11, 2024	2023 Tenant Survey When the final results of the 2023 Tenant Survey are reported to the Tenant Services Committee, results to be parsed out and presented across demographic data points.	Complete	June 10, 2024 (Agenda item #8; TSC:2024-27)	Acting Vice President, Strategic Planning & Communications