

Deputation - Jacqueline Yu

Item 6 - Annual Review of Community Safety Advisory Sub-Committee ("CSAC") Charter
CSAC Public Meeting - June 3, 2024

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Good morning , Madam Chair Fletcher and Community Members.

Thank you for the opportunity to share my written
comments on Annual Review of Community Safety Advisory Sub-
Committee Charter.

I would respectfully request the Board as part of the
2024 Public CSAC Work Plan to Consider inclusion of a
Community Safety plan that would CENTALIZE the 4 pillars again

so that the ELT and CEO, COO are held accountable to this
sub- Committee.

The sole objective of TCHC should be to Provide tenants with Safe and
Secure units in a state of good repair with clean common
space. Mandate should also include but not limited to:

1. Key Area of responsibility;
2. Insights and Policy Advice;
3. Insights for decision making;
4. Accountability Operations;
5. Customer - service- performance;
6. Management performance ;
7. Management ethics and accountability;
8. Monitoring and reporting;
9. TCHC development;
10. Tenant Voices Heard;
11. Provide Governance Advice; and
12. Review of matters concerning Community Safety Advisory Sub-
Committee Charter.

The issue currently is that there is no one on the ground that is overseeing the Decentralized

Regional General Managers and Regional Management Operations , and the entire Executive team (CEO and COO included) turn blind eyes and deaf ears to tenants complaints and all tenants' complaints refer back to the Regional General Manager who is the Subject of the Complaint to investigate and make the final decision to cover up and block tenants channel to complaints. It is a conflict of interest , Solution Manager also sided with the improper management team by using self interpretation as it see fit covering up and the Solution manager's decision is final which bypassed Human Rights, Legal obligation, Tenants Charter, tenants' privacy and dignity by using two tiers of system, team player with the Improper Management to covering up and blocked Tenants' channel to complaints ensure trapped Tenants in an inner Community under their control without opportunity to get outsider help.

It is Community unsafe and dangerous for tenants living in TCHC, Community Safety Item Agenda NOT put in Board/ Committe's Agenda , Further shut tenants' voice being heard.

The current Regional Management Operation Partnering Tenant Engagement Refresh development sub- Business Plan by using TCHC Public resource which lacks transparency and Professionalism and which has a documented history of inaccurate internal records and Management Reports NOT reflected in Reality. TCHC from top to bottom are team friendly at the expanses of tenants and vulnerable tenants.

External investigations to all involved staff and integrity Commissioner are necessary for the whole improper Management team without a leader or leaders with their own self interest to corrupt the system to develop the outside of TCHC System claimed for tenants well being, in reality take advantage of TCHC Public resource to self benefit at the expanses of tenants and vulnerable tenants.

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Dearest Mayor Designate/ Director Fletcher.

Thank You for your dedication and fearlessness as an extraordinary advocate to protect Us (TCHC Tenants) . I applaud the City Council Decision and the Motion put forward by you on May 22, 2024 , "TCHC reported back in the first City Council 2025 of the " New Tenant Advisory Committee" and will be overseen by City Council and reviewed by City Community development".

Thank You for Mayor Chow assured me in person, Director Fletcher as Mayor Designate in TCHC Board, have her full support and full authorization acted on her behalf, she also expressed her view and ensured me "All TCHC Tenants Should Have opportunities to thrive and play leadership roles in (Building by Building) NOT (Townhouses combined with Building) in their Communities in collaboration with their fellow tenants in an open , Transparency way. For sure NOT Self secret SELECTED , controlled By the Corruption Team with False tenants Voice, false tenants feedback , false decision making in name of the corruption Non real Tenants Engagement Refresh.

We must Needed go back to the former City Home system, Building By Building , "NOT Community Townhouses combined with Building , NO secretly selected someone partnering with Management Operation heading to the Corruption direction in the name of tenants Engagement refresh and provided with all false reports , false tenants feedback, false tenants decision making for the real huge corruption Plan in TCHC Corporation and local decision including planning transfer TCHC Property to their own development. All TCHC tenants fund, including Section 37 fund. It is a Fraud , Scam operation. It should refer to the external Criminal investigation, all involved staff NEEDED removed from TCHC to protect Tenants' safety and NOT being targeted by those improper management staff.

Real Tenants DON'T need any funds and benefit from TCHC, we only need peaceful enjoyment in and around our unity , safety, security, clean common space , Human right, Legal protection , dignity and privacy , tenants

charter. Peaceful security environment around our home. We will be as Happy as old time , Proud "CITY HOME" residents.

Thank You for the opportunity to share my comments and concerns in Item 6.