

# **City Council Directions Requiring Board Attention**

Item 7

May 15, 2024

Governance, Communications and Human Resources Committee

Report:	GCHRC:2024-15
То:	Governance, Communications and Human Resources Committee ("GCHRC")
From:	Acting Vice President, Strategic Planning & Communications
Date:	April 25, 2024

#### **PURPOSE:**

The purpose of this report is to provide the Governance, Communications and Human Resources Committee ("GCHRC") and the Board of Directors (the "Board") with an update on TCHC-related Council decisions that require action by the TCHC Board.

#### **RECOMMENDATIONS:**

It is recommended that the GCHRC receive this report for information and forward it to the Board for its information.

#### **REASONS FOR RECOMMENDATIONS:**

Toronto City Council regularly makes decisions that impact the corporation. This report helps to keep the GCHRC and the Board informed of City Council decisions that require their attention, action and/or input.

Attachment 1 includes new TCHC-related Council items and covers Council meetings held on March 20 and 21, 2024 and April 17 and 18, 2024, and includes all outstanding or ongoing items remaining from previous reports.

#### COUNCIL ITEMS REQUIRING BOARD ATTENTION

Report Name: MM16.27 – Right-sizing Regent Park – Providing adequate affordable housing to Under-housed families – By Councillor Chris Moise, Seconded by Councillor Paula Fletcher

Date at Council: March 20th, 2023

Council Decision: Adopted

### Attention required from Board:

- 1. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, in collaboration with the Executive Director, Housing Secretariat to conduct a review, including a needs assessment, in Regent Park that identifies under-housed households.
- 2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, to develop a process to respond to the findings of Part 1 above in a manner that:
  - a. considers right-sizing of under-housed households in Regent Park;
  - b. emphasizes transparency in communications to tenants about eligibility for internal transfers within Regent Park.

# Management Update/Recommendations:

TCHC has completed a review of Underhoused households in Regent Park and will be sharing those findings with the Housing Secretariat and the Councillor to determine next steps.

Report Name: MM16.49 - Establishing a Community Safety Hub at Shoreham Court - By Councillor Anthony Perruzza, Seconded by Mayor Olivia Chow

Date at Council: March 20th, 2023

Council Decision: Adopted

# Attention required from Board:

- 1. City Council request the Executive Director, Housing Secretariat to expedite the release of a unit at Shoreham Court for the purposes of establishing an IHELP Community Resource Centre, using the current unit off circulation process established by the City of Toronto
- 2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, to examine the feasibility of developing a localized community resource website to be used by both workers and volunteers at the IHELP Community Resource Centres as well as residents and community organizations in the area.

### Management Update/Recommendations:

TCHC's Manager of Community Safety and Support and Manager of Strategic Service Partnerships will arrange a meeting with 211 Ontario by the end of May to identify a scope of work to create a solution that meets the needs of the community and TCHC.

Report Name: PH11.7 - Progress update on Toronto Community Housing Corporation's (TCHC) Tenant Advisory Committee

Date at Council: April 17th, 2023

Council Decision: Deferred

## Attention required from Board:

City Council deferred Item PH11.7 to the May 22, 23 and 24, 2024 meeting of City Council.

# Management Update/Recommendations:

The item was adopted at Planning and Housing Committee. On motion by Councillor Fletcher, the item was deferred at the April 23, 2024 City Council meeting to the next meeting of City Council on May 22, 2024.

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Acting Vice President, Strategic Planning and Communications

### **ATTACHMENT:**

1. City Council Items - Status Tracker

### **STAFF CONTACT:**

Neil Carter, Manager, Stakeholder Relations 416-697-6912 Neil.Carter@torontohousing.ca Item 7 – City Council Directions Requiring Board Attention Public GCHRC Meeting – May 15, 2024 Report #: GCHRC:2024-15 Attachment 1

Item Code	Item Name	Date	Council Decision	Action or Attention by TCHC Board	Relevant Division	Work Status	Management Recommendations/ Status Report
21- MM35.19	Taking Action to Protect Tenants from Extreme Heat - by Councillor Kristyn Wong-Tam, seconded by Councillor Josh Matlow	July 14 2021	Adopted with Amendments	Attention: This item recommends the Executive Directors of Social Development, Finance and Administration and Municipal Licensing and Standards to report back to the Planning and Housing Committee on the feasibility of requiring all apartment buildings provide air conditioned units or an air conditioned cool room in the building.	FM	Work pending further action from the City (MLS & SDFA)	TCHC staff are aware of this recommendation, and are prepared to assist.  This item (MM35.19) will be removed from the next Council Tracker as there has been no further action on the City side since 2021 that we are aware of.
21- EC26.8	EC26.8 – Supporting Food Security in St. James Town	15-Dec- 21	Adopted without Amendments	This item recommends that City Council request the Board of Directors of Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation to undertake the capital improvements required to establish a community food space at 200 Wellesley Street East and to lead a Request for Expressions of Interest process, identifying a collaborative of community agencies to activate the space and operationalize the coordination, activation and resident participation for the space.	Operations, SPSR & FM	Work ongoing	The food hub is part of a multi-phase accessibility project designed to holistically upgrade the amenity space at 200 Wellesley Street East. Due to the scale of this project occurring in an occupied residential setting, effective phasing is required to maintain operations within this community.  Construction of Phase 1 will be procured in 2024, with construction expected to start in Q2 2025. Phase 1 includes the construction of tenant amenity areas in the basement north wing, and foundation waterproofing for the south wing of the building.  The food hub is planned to be constructed as part of Phase 2, and construction is expected to start in 2028. FM has advised that the RFQ will be going out later 2024.
21-IE26.16	TransformTO – Critical steps to NetZero by 2040	15-Dec- 21	Adopted with Amendments	Attention: Council to direct the Chief Planner and Executive Director, City Planning, to accelerate implementation of the greenhouse gas emission limits performance measure in the Toronto Green Standard to ensure that buildings constructed in or after 2030 are near zero emissions, by revising the Toronto Green Standard Tier 1 mandatory performance measure as follows, to: the "High Performance" level (Toronto Green Standard Version 4 Tier 2) to apply in 2025; and the "Near Zero Emissions" level (Toronto Green Standard Version 4 Tier 3) to apply in 2028;	Development & FM	Work pending further action by the City (City Planning)	FM & Development are aware of this item and how the implementation of the greenhouse gas emission limits apply to TCHC.

Item Code	Item Name	Date	Council Decision	Action or Attention by TCHC Board	Relevant Division	Work Status	Management Recommendations/ Status Report
21-PH29.7	Lawrence Heights Revitalization – Phases 2 & 3 Interim Status & Budget Update	15-Dec- 21		4. City Council request the Executive Director, Housing Secretariat, in consultation with the appropriate City divisions, the Chief Executive Officer, CreateTO and the President and Chief Executive Officer, Toronto Community Housing Corporation, to report to City Council by the third quarter of 2022 with the outcome of the Toronto Community Housing Corporation procurement process and a recommended development partner, refined cost estimates and an update on funding opportunities to support the revitalization project.  5. City Council direct the General Manager, Transportation Services, the General Manager, Children's Services and the General Manager, Parks, Forestry and Recreation and City Council request the Board of Directors of Toronto Community Housing Corporation to work together to advance the development of the community recreation centre to meet the Federal Government's requirements and deadline for project completion, should the City of Toronto receive federal funding to build the new community recreation centre in Lawrence Heights.  8. City Council request a full Community Benefits Agreement for the construction of Phases 2 and 3 of the Lawrence Heights Revitalization Project and that the plan be reported to the Planning and Housing Committee prior to finalizing.	Development & Procurement	Work ongoing	4. In progress – TCHC working in consultation with the Housing Secretariat, and CreateTO to review and finalize the terms of the Phase 2 RFP. A report to the TCHC Board in December 2023 provided an update on the process and anticipated release date, which aims to align with the City's Generational Transformation report to urgently build more affordable homes. The RFP is scheduled to be released to the public in Q2 2024.  5. Complete - On March 1st the Federal Government committed to providing \$25 million to the City of Toronto towards the new Lawrence Heights Community Recreation & Childcare Centre. A Rental Housing Demolition Application for 3 & 5 Leila Lane and 31-109 Bagot Court (NY11.3) was approved by City Council in March 2024.  8. In progress - TCHC working in consultation with the Housing Secretariat, and the City's Community Benefits Team.  10. In progress - TCHC is working in consultation with the Housing Secretariat, CreateTO, and the City's Community Benefits Team.

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				Three of the Lawrence Heights Revitalization, a Community Benefits Agreement to meet a minimum 10 percent target for apprenticeship, training and/or hiring opportunities in construction and professional services open primarily for residents of Lawrence Heights as well as to all residents across the Toronto Community Housing Corporation portfolio as well as consideration of social procurement and to report back to City Council as part of the approval of the proponent.			
22- MM39.9	Exploring Housing Renewal in Edgeley Village - by Councillor Anthony Perruzza, seconded by Mayor John Tory	Feb 2 2022	Adopted without Amendments	1. City Council request the Chief Executive Officer, CreateTO, to consult with the President and Chief Executive Officer, Toronto Community Housing Corporation, the Executive Director, Corporate Real Estate Management, the Chief Planner and Executive Director, City Planning and the Chief Executive Officer, Toronto Lands Corporation, on opportunities for City building, with a focus on public realm improvements and housing renewal in and around the Edgeley Village neighbourhood, and to report back to the Board of Directors, CreateTO with the findings of this work.	FM & Development	Work ongoing	TCHC staff are aware of this recommendation and prepared to assist.
22-PH30.8	New Affordable Rental and Ownership Homes in Phase Two of the Alexandra Park Revitalization	Feb 2 2022	Adopted without Amendments	1. City Council authorize the Executive Director, Housing Secretariat to provide Section 37 funds from the Capital Revolving Reserve Fund for Affordable Housing (XR1058) in the amount of \$1,963,260.00 to Toronto Community Housing Corporation to facilitate the creation of four new affordable rental units in the rental replacement building at 130 Augusta Avenue to be owned by the Toronto Community Housing Corporation and rented at 80 percent Average Market Rent in perpetuity.	Development	Work ongoing	A Contribution Agreement has been signed as of December 2023 between TCHC and the City. TCHC is working on finalizing the 3 phase process for the transfer of funds. It will be executed in 3 tranches of funds. Once final occupancy takes place, the final amount will be transferred.
22-AU11.4	Toronto Community Housing Corporation - Embedding Accountability into Service Delivery: Lessons Learned from the Audit of Contracted	April 6 2022	Adopted with Amendments	1. City Council request the Toronto Community Housing Corporation Board to direct the Chief Executive Officer, Toronto Community Housing Corporation to report on the implementation of the recommendations of the Auditor General each quarter, in anticipation of the Auditor General's review of this matter after one	Operations	Work ongoing	The board adopted this recommendation in the December 9, 2021 Board meeting. TCHC staff are working to implement recommendations and is reporting our progress to the Auditor General's office.

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	Property Management Services		Decision	year, and forward the reports to the Auditor General for her information.  At its meeting on December 9, 2021, the Toronto Community Housing Corporation (TCHC) Board of Directors considered the attached report entitled, "Toronto Community Housing Corporation - Embedding Accountability into Service Delivery: Lessons Learned from the Audit of Contracted Property Management Services". The Board adopted the recommendations 1-11, as made in the report.			
22- MM47.33	MM47.33 Tenants First Status Update - by Councillor Paula Fletcher, seconded by Councillor Ana Bailão	July 19- 20 2022	Adopted without Amendments	City Council direct that before any further work on the transfer of Toronto Community Housing Corporation development functions to CreateTO continues, the Chief Executive Officer, Toronto Community Housing Corporation advise the Deputy City Manager, Community and Social Services through Tenant's First implementation on the following:  a. the legal structure related to current Toronto Community Housing Corporation developments;  b. financial structure overview for all current development sites; and  c. opportunities to restructuring of non-development functions within Toronto Community Housing Corporation such as relocation, engagement and quality control.	Development & Legal	Work ongoing	In July 2022, this Members Motion paused the transfer process and requested additional information on the legal and financial structures of the TCHC / Developer agreements and the possible configuration of a stay behind team at TCHC.  There are overlapping recommendations from EX9.3 (2023) that have a report back requirement in Q2 2024. Following that report we expect to have further updates on this item.
23-PH2.8	Ensuring a Successful Tenant Advisory Committee at Toronto Community Housing Corporation	29-Mar	Adopted with Amendments	City Council direct the Toronto     Community Housing Corporation Board of     Directors to ensure that:      a. the terms of reference for the Tenant     Advisory Committee be developed in     collaboration with the Tenant Advisory     Committee and the City with consideration     of the recent efforts and approach by     Toronto Seniors Housing Corporation in     establishing its Senior Tenant Advisory     Committee;	Programs & Partnerships	Completed	This item went to the Board on April 24th, 2023. TAC approved the recommendations and provided the following next steps:  • Completed recruitment and onboarding of a Business Planner to focus on the execution of strategic activities to enhance tenant engagement; • Implemented the Planning and Housing Committee's recommendations on the Tenant Advisory Committee following their adoption by Council and the approval of the Board's; and • Conducted the regional tenant forum

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				b. an additional round of recruitment be completed for the Tenant Advisory Committee in partnership with the City, which targets tenants who are not currently involved in Toronto Community Housing Corporation's tenant engagement system, and that meetings with the new and current Committee members begin early in the second quarter of 2023;  c. Toronto Community Housing Corporation appoint up to three Tenant Directors to the Tenant Advisory Committee, and request that all current Toronto Community Housing Corporation Tenant Directors be offered an opportunity to join the Tenant Advisory Committee; and  d. the formal reporting relationship between the Tenant Advisory Committee and the Board will continue to be through the Chief Operating Officer.  3. City Council request the Deputy City Manager, Community and Social Services and the Chief Executive Officer, Toronto Community Housing Corporation, to jointly co-chair the Tenant Advisory Committee on a transitional basis to provide leadership and establish an effective Committee which will provide the basis for stronger voices from tenants within Toronto Community Housing Corporation.  4. City Council request the Deputy City Manager, Community and Social Services, in consultation with the Chief Executive Officer, Toronto Community Housing Corporation, to report back in the first quarter of 2024 on the progress of the new Tenant Advisory Committee, including the Terms of Reference that were developed.			TCHC has submitted its report to the Housing Secretariat in accordance with recommendation 4. That report went to Planning and Housing Committee (PH11.7) on April 5th, 2024, and was adopted.  This item (PH2.8) will be removed from the next Council Tracker. Further updates will be covered under item PH11.7 below.
23- IE3.5	E3.5 - The Sustainable City of Toronto Fleets Plan (2023 Update and Status Report)	10-May	Adopted	4. City Council request the Toronto Transit Commission Board, the Toronto Police Services Board, the Toronto Community Housing Corporation Board of Directors, the Board of Governors of Exhibition Place, the Board of Management of the Toronto Zoo,	FM	Completed	Facilities Management has committed to aligning with the City goals for the transition of 50% of our fleet by 2030 and to achieve resilient fleet assets by 2040.

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			Decision	the Toronto Parking Authority Board of Directors, and the Toronto Public Library Board to adopt and implement The Sustainable City of Toronto Fleets Plan.			A report went to BIFAC (BIFAC 2022-82) on May 18 <sup>th</sup> 2022 and was received for information. Therefore, this item (IE3.5) will be removed from the next report.
23- MM6.35	MM6.35 – Authorization to Release Section 37 Funds to Rebuild the Community Garden at 133 Broadway Avenue	10-May	Adopted	1. City Council increase the 2023 Operating Budget for Non-Program by \$50,000 gross, \$0 net, fully funded by Section 37 funds obtained in the development at 75 Broadway Avenue (Source Account: XR3026-3701211), secured for capital facilities in proximity to the subject site, for the purpose of providing one-time capital funding to Toronto Community Housing Corporation to rebuild the community garden, in consultation with Mr. Gorrell and the residents of 133 Broadway Avenue (Cost Centre: NP2161).  2. City Council direct that the funds be forwarded to Toronto Community Housing Corporation upon the signing of a Letter of Undertaking by Toronto Community Housing Corporation that governs the use of the funds and the financial reporting requirements.	FM & Operations	Work ongoing	The first of two community meetings took place on Nov 22 <sup>nd</sup> (Tenant Meeting #1). Tenants had an opportunity to review the three renderings produced as options for the garden and provide their feedback. This feedback was taken onboard and condensed into two options.  As a result, the next meeting will take place on January 24 <sup>th</sup> (Tenant Meeting #2) At this meeting the final two options were presented to the tenants to provide further feedback. Tenants comments were taken into consideration for subsequent voting.  Tenant Voting (Week of Feb 12th) - Tenant Voting Survey was delivered to tenants the week of February 12-16.  On-going Tenant Voting (As of Feb 20) — Staff are collecting votes, Senior Program Leaders (SPLs) are making several attempts to contact all tenants for their votes.  Tenant Voting (Week of March 18) Tenant voting was completed and results were sent to D&E on March 18, 2024. Awaiting next steps from D&E.
23- MM6.36	MM6.36 - Requesting Accountability for the Destruction of the Community Garden at 133 Broadway Avenue - by Councillor Josh Matlow, seconded by Councillor Amber Morley	10-May	Adopted	1. City Council request the Ombudsman to:  a. investigate the destruction of the garden at 133 Broadway Avenue by Toronto Community Housing Corporation; and  b. provide recommendations that empower residents' creative animation of public and private space by encouraging City Staff to exercise discretion when enforcing regulations that support a collaborative and respectful approach with Torontonians.	Operations	Work ongoing	Operations staff are working on an interim procedure that will be ready for early May 2024. This procedure will govern how to manage TCHC community gardens throughout this year. Once this procedure is complete, staff will work on a governance model that is appropriate for this program.
23- DM11.1	DM11.1 - Ombudsman Toronto Report: An Investigation into Toronto Community	11-Oct	Adopted with Amendments	City Council amend Toronto Municipal Code Chapter 3, Accountability Officials, to require the Ombudsman Toronto to notify the board of a City-controlled corporation or	Legal/Governance	Work Ongoing	At this time, we do not have a confirmed date for the Ombudsman to attend the board meeting.

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	Housing Corporation's Tenant Human Rights Complaints Process		Decision	local board (restricted definition) before commencing an investigation in relation to the corporation or local board and such notification may be made to the CEO or other appropriate official to provide the required notice to the board.  2. City Council amend Toronto Municipal Code Chapter 3, Accountability Officials, to require the Ombudsman Toronto to inform the board of a City-controlled corporation or local board (restricted definition) of the results of the investigation prior to reporting to City Council and include the response/decision from the board as part of the report to City Council.  3. City Council request the Ombudsman to follow up with the Board of Toronto			
				Community Housing to discuss the report and the letter from the Board to City Council dated October 5, 2023.  4. City Council request the City Manager to review and report to the Economic and Community Development Committee on whether or not the Housing Secretariat has adequate resources to advise an assist on transfer requests related to human rights complaints.			
23-EX9.3	EX9.3 - Generational Transformation of Toronto's Housing System to Urgently Build More Affordable Homes	8-Nov	Adopted with Amendments	<ol> <li>City Council direct the Deputy City Manager, Development and Growth Services, in consultation with appropriate Divisions Heads, CreateTO and the Toronto Community Housing Corporation, to advance early due diligence work on the list of potential housing sites outlined in Confidential Attachment 1 to the report (October 17, 2023) from the Deputy City Manager, Development and Growth Services, and to report back by end of the second quarter of 2024, with a prioritized list and recommendations, including any financial implications, to advance appropriate sites for housing purposes.</li> <li>City Council direct that the confidential information contained in Confidential in its</li> </ol>	Development, Finance & SPSR	Work Ongoing	Recommendations 11,14 & 23 are addressed in EX10.2 below.  Development has carriage of recommendation 23 in coordination with the DCM's office.

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				Deputy City Manager, Development and Growth Services, to review the Board's current strategic plan mandated by its shareholder direction and identify opportunities for enhanced alignment to support delivery of the City's housing plans and targets.				
				13. City Council request the Deputy City Manager, Development and Growth Services, in collaboration with appropriate Division Heads, the Chief Executive Officer, CreateTO and the Chief Executive Officer, Toronto Community Housing Corporation, to report to the December 5, 2023, meeting of the Executive Committee, with recommendations to ensure alignment of the strategic plan of Toronto Community Housing Corporation and the mandate of CreateTO, with the City's housing plans and targets.				
				14. City Council request the Board of Directors of Toronto Community				j

Item Code Item Name	Date	Council Decision	Action or Attention by TCHC Board	Relevant Division Wo	rk Status	Management Recommendations/ Status Report
			Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation, as part of a continued effort, to work with the City's Deputy City Manager, Development and Growth Services and explore options to enhance the financial viability of Toronto Community Housing Corporation inflight and planned revitalization and infill projects, including exploring both public and private options for financing, while delivering a wider range of net new rent-controlled affordable, Rent-Geared-to-Income and market rental homes and other City-building uses.			
			15. City Council direct the Deputy City Manager, Development and Growth Services, in collaboration with the Deputy City Manager, Corporate Services, appropriate Division Heads, the Chief Executive Officer, CreateTO and the Chief Executive Officer, Toronto Community Housing Corporation, to harmonize all housing programs to reflect the City's income-based definition of affordable housing, as defined in City of Toronto By-Law 944-2021, to adopt Amendment 558 to the Official Plan for the City of Toronto respecting Affordable Rental and Ownership Housing Definitions, for all new projects on a go forward basis.			
			23. City Council request the Board of Directors of Toronto Community Housing Corporation to request the President and Chief Executive Officer, Toronto Community Housing Corporation to work with the City's Deputy City Manager, Development and Growth Services to report back to the Executive Committee by the second quarter 2024 on a strategy to accelerate the implementation of the Lawrence Heights Revitalization Phases II and III.			
23-EX10.2 <u>EX10.2 - Advancing</u> Generational	ng 13-Dec	Adopted	City Council amend Section 4.1.2(c) of the Toronto Community Housing Corporation Shareholder Direction to	• •	Work ngoing	TCHC brought forward a report to the board on Feb 15 <sup>th</sup> outlining recommendations and next steps to advance

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Transformation of Taronto's Housing Corporation to facilitate the creation of Community Housing Corporation to facilitate the creation of Community Housing Corporation to facilitate the creation of Community Housing Corporation housing portion. Housing Community Housing Corporation housing go to Executive Communities on June 19th City Cormol on June 28th. Housing Corporation of its Institute of the Institute of the Institute of the Institute of	ard approved  ger is expected to and then on to  May 31st BIFAC

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			Decision	recommendations on further actions required to ensure functional, structural and governance alignment to facilitate the implementation of the City's housing plans and targets, as part of the anticipated second quarter 2024 update report on the City-led development model at five 'housing ready' sites, as directed by Council in Item 2023.EX9.3.  5. City Council request the City Manager, in collaboration with the Deputy City Manager, Corporate Services, the Deputy City Manager, Development and Growth Services, the Chief Financial Officer and Treasurer, the Chief Executive Officer, Toronto Community Housing Corporation and the Chief Executive Officer, CreateTO, to report back with recommendations, based on short-term and longer term strategic considerations, to ensure sustainable operating models for Toronto Community Housing Corporation and CreateTO following the functional, structural and governance alignment referred to in Part 4 above.				
24- MM16.27	Right-sizing Regent Park - Providing Adequate Affordable Housing to Under- housed Families - by Councillor Chris Moise, seconded by Councillor Paula Fletcher	20- March	Adopted	1. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, in collaboration with the Executive Director, Housing Secretariat to conduct a review, including a needs assessment, in Regent Park that identifies under-housed households.  2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, to develop a process to respond to the findings of Part 1 above in a manner that:  a. considers right-sizing of under-housed households in Regent Park; and  b. emphasizes transparency in	Development	Work Ongoing	TCHC has completed a review of Underhoused households in Regent Park and will be sharing those findings with the Housing Secretariat and the Councillor to determine next steps.	

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				communications to tenants about eligibility for internal transfers within Regent Park.			
24- MM16.49	Establishing a community safety hub at Shoreham Court - by Councillor Anthony Perruzza, seconded by Mayor Olivia Chow	20- March	Adopted	1. City Council request the Executive Director, Housing Secretariat to expedite the release of a unit at Shoreham Court for the purposes of establishing an IHELP Community Resource Centre, using the current unit off circulation process established by the City of Toronto  2. City Council request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer, Toronto Community Housing Corporation, to examine the feasibility of developing a localized community resource website to be used by both workers and volunteers at the IHELP Community Resource Centres as well as residents and community organizations in the area.	Operations	Work Ongoing	TCHC's Manager of Community Safety and Support and Manager of Strategic Service Partnerships will arrange a meeting with 211 Ontario by the end of May to identify a scope of work to create a solution that meets the needs of the community and TCHC.
24- PH11.7	PH11.7 - Progress Update on Toronto Community Housing Corporation's (TCHC) Tenant Advisory Committee	17-April	Deferred	<ol> <li>City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to direct the President and Chief Executive Officer of Toronto Community Housing Corporation to submit a report by the end of 2024 to the Board of Directors of Toronto Community Housing Corporation on the refreshed Tenant Engagement System and a comprehensive implementation plan.</li> <li>City Council, as Shareholder, request the Board of Directors of Toronto Community Housing Corporation to forward the report referenced in Recommendation 1, above to City Council for information once approved by the Board of Directors of Toronto Community Housing Corporation.</li> </ol>	Operations	Pending	The item was adopted at Planning and Housing Committee. On motion by Councillor Fletcher, the item was deferred at the April 23, 2024 City Council meeting to the next meeting of City Council on May 22 <sup>nd</sup> 2024.