



Office of the Commissioner of Housing Equity (“OCHE”) Bi-Annual Update – July 1 to December 31, 2023

Item 9A

April 22, 2024

Board of Directors

Report: TCHC:2024-26

To: Board of Directors (the “Board”)

From: Tenant Services Committee (“TSC”)

Date: April 11, 2024

PURPOSE:

The purpose of this report is to provide the Board of Directors with the Office of the Commissioner of Housing Equity’s (“OCHE”) Bi-Annual Update for the period of July 1 to December 31, 2023.

RECOMMENDATIONS:

It is recommended that the Board receive this report for information.

TSC:

This report was received by the TSC on April 11, 2024.

REASONS FOR RECOMMENDATIONS:

The Bi-Annual Update highlights the OCHE’s case management, audit, and policy work through the period of July 1 to December 31, 2023 and focuses on the work metrics as outlined in the Board-approved 2023 OCHE Work Plan.

IMPLICATIONS AND RISKS:

The OCHE provides the Board with oversight of TCHC's operations related to evictions due to arrears of rent and ensures that tenants avoid eviction where possible. The OCHE reports regularly on its activities and TCHC's performance in the areas within OCHE's jurisdiction. This regular reporting by the OCHE ensures the Board is aware of the OCHE's activities taken on its behalf and that they continue to align with the goals of the Board and TCHC.

SIGNATURE:

"Melanie Martin"

Melanie Martin
Interim Commissioner of Housing Equity

ATTACHMENT:

1. Bi-Annual Report – July 1 to December 31, 2023

STAFF CONTACT:

Melanie Martin, Interim Commissioner of Housing Equity
437-997-3687
Melanie.Martin@oche.ca