

Toronto Community Housing



Violence Reduction Program Update – Q3 & Q4 2023

Item 6B

April 11, 2024

Tenant Services Committee

Report: TSC:2024-12

To: Tenant Services Committee ("TSC")

From: Community Safety Advisory Sub-Committee ("CSAC")

Date: March 25, 2024

PURPOSE:

The purpose of this report is to provide an update on the progress and performance of the Violence Reduction Program ("VRP") for Q3 and Q4 2023 from both Programs and Partnership ("PAP") and the Community Safety Unit ("CSU").

RECOMMENDATIONS:

It is recommended that the TSC receive this report for information.

CSAC:

This report was received by the CSAC on March 25, 2024.

REASONS FOR RECOMMENDATIONS:

At its meeting of June 27, 2019, Toronto Community Housing's Board of Directors directed staff to operationalize the Violence Reduction Program ("VRP"). This report provides an update on activities and performance of the VRP.

BACKGROUND:

The VRP has been developed with the objective of enhancing the safety and security of tenants residing in Toronto Community Housing ("TCHC") properties. This initiative was launched in response to the disproportionate

incidents of violence at TCHC properties, which are primarily rooted in poverty, addiction, mental health issues, and street involvement among the tenant population.

The VRP adopts a comprehensive approach that encompasses enhanced enforcement activities through the deployment of dedicated, on-site CSU staff, close collaboration with the Toronto Police Service (“TPS”), and the implementation of economic development programs and community and social support measures in partnership with the City of Toronto (the “City”).

The VRP recognizes the need for a multifaceted response that can address the underlying social and economic issues that give rise to violence in these communities. Through the collaborative efforts of TCHC, TPS, and the City of Toronto, the VRP aims to improve living conditions and quality of life for TCHC tenants, while also fostering a safer and more secure environment for all residents.

Refer to Attachment 1, Tables 1-3 for Q3 and Q4 2023 Violence Reduction Program Initiatives.

PROGRAMS AND PARTNERSHIPS VRP UPDATE:

Safety Training

VRP staff facilitated safety training in various communities, including Stop The Bleed in Regent Park and Human Trafficking Awareness in Parma Court and Flemingdon Park.

During the meeting on March 8, 2023, CSAC requested management to explore opportunities for expanding safety training. In response, VRP staff have developed a framework to support one community in the East Region and two in the West Region, offering enhanced safety training focusing on tenant leadership and capacity building. This framework has been used to apply for grant funds, with ongoing funding opportunities being explored.

Integrated Safety Coordination Teams (“ISCT”)

VRP staff continue to attend monthly Integrated Safety Coordination Team (“ISCT”) meetings with stakeholders including Toronto Police Service, the Toronto District School Board and the City of Toronto. In addition to regular meetings, ad hoc sessions in Q3 and Q4 were facilitated to coordinate responses to incidents of community violence.

Plans are underway to provide in-person training for all ISCT in Q1 2024, with a shift towards violence prevention rather than response.

Integrated Team Meetings (“ITM”)

VRP staff have joined TCHC’s internal Integrated Team Meetings (“ITM”) in 18 out of 20 communities, while solutions are under discussion for two communities currently not covered. Site staff within VRP communities have contributed valuable insights about individuals, units, behaviours, and environmental factors fueling violence locally. This information informs VRP staff in developing work plans to reduce violence.

Insights acquired during ITMs are shared by VRP staff at ISCT meetings when TCHC requires additional support in addressing safety-related concerns.

THE EXPANSION OF VRP/CATEGORIZATION SITES (PILOT):

In 2023, TCHC staff conducted a comprehensive review of building categorizations to identify any changes in community classifications. This was presented to the CSAC and discussed at its September 29, 2023 meeting (Report CSAC:C2024-09).

The primary objective of the review was to determine whether communities categorized as 3 and 4 needed to be reclassified. Following a review of categorization, certain communities were reclassified. Consequently, CSU expanded VRP coverage to five additional pilot sites effective Q4 2023:

- 1901 Weston
- Yorkwoods Village
- 245 Dunn
- Centennial Apartments/O’Connor
- Flemington Park

To accommodate these changes within CSU’s current staffing capacity, CSU has implemented a modified delivery model for these pilot sites. A Mobile Community Engagement and Response Team (“MCERT”) has been established to focus on communities requiring concentrated efforts from CSU, in collaboration with internal and external agencies. Comprised of three CSU officers and one supervisor, MCERT deployment is data driven to increase community engagement, address anti-social behavior and

criminal activities, and coordinate with allied agencies and services to foster meaningful change.

Additionally, the Programs and Partnership team has initiated assessments and actions at these pilot sites:

Eagle Manor

The VRP is supporting a West Region effort to bring additional resources to the building, including enhanced patrols and a partnership with TPS. New community partners are being engaged, with VRP staff providing direct support to vulnerable tenants.

Yorkwoods Village

In response to community concerns about ongoing gun violence, VRP staff collaborated with partners in the Toronto Office to Prevent Violence to remediate and upgrade lighting in the complex, coordinate patrols between CSU and the Toronto Police Service, and establish community-led programming. Collaboration with the West Region aims to establish new space in the community where residents can lead and access programming that promotes community safety and wellbeing.

Dunn Avenue

VRP staff hosted two community feedback sessions on safety, followed by consultations with youth to establish space and programming for youth in the area.

Centennial Apartments/O'Connor Drive

VRP staff led a community meeting to identify needs around safety and violence prevention and is partnering with Covenant House to deliver human trafficking awareness sessions.

Flemingdon Park

VRP staff are establishing a youth computer lab, with ongoing discussions with community and institutional partners to bring safety and wellbeing programs to the space.

For a regional breakdown of Community Services Coordinators' activity in Q3 and Q4 2023, refer to Attachment 2, Tables 1a and 1b.

Continued assessment of the pilot sites will inform future progress reports and any adjustments to the sites or to deployment/resources.

COMMUNITY SAFETY UNIT VRP UPDATE:

CSU Staffing Update

Recent departures of VRP officers and the establishment of the MCERT, which drew most of its officers from the VRP, have resulted in 13 open positions within VRP sites currently filled by patrol staff as needed. A service-wide redeployment of staff in February 2024, while not fully resolving the shortage, will substantially address it. Despite this, the CSU VRP Community Sergeants continue to work closely with officers in their respective communities and provide support in organizing and managing various community events.

Twelve VRP positions remain on hold as directed by the Board.

CSU Update in High Needs Communities^[1]

VRP Special Constables continued to attend weekly Integrated Team Meetings (“ITM”) in Dan Harrison, Bleecker/Wellesley, Moss Park, Regent Park, Lawrence Avenue East, and monthly ITM for 2195 Jane Street. They actively collaborate with external and internal partners in the community, and efforts are underway to enhance the collaboration with TPS Divisional Neighborhood Officers for effective and coordinated community policing. The MCERT team remains active in both VRP and high-risk communities.

In Q3 and Q4 2023, CSU VRP staff led various events as outlined in Attachment 1, Table 4. The CSU’s involvement in community events is a critical function as it both fosters a sense of community and presents the CSU in a less official capacity to our residents. This is beneficial in establishing relationships with residents and improving lines of communication, particularly those that may be distrustful of authority figures or reluctant to report issues that are important to them. The events are tailored to individual communities and focus on building a sense of safety, delivering much needed goods (food, winter clothing, school supplies, etc.) and providing education.

Revitalization communities within the VRP continue to benefit from increased CSU presence and interactions, partly due to the relocation of the central

^[1] Including Broader Dan Harrison

district to Regent Park from the Moss Park Community. The Regent Park and Lawrence Heights VRP staff continue to engage with residents, TCHC supports and other stakeholders. Refer to Attachment 2, Table 2d for proactive work in VRP Revitalization communities in Q3 and Q4 2023.

CSU PERFORMANCE MEASUREMENT AND ANALYSIS (Q3 AND Q4, 2023):

1. CSU Calls for Service – VRP

A detailed breakdown of calls for service and actions taken in VRP Communities during Q3 and Q4 2023 is provided in Attachment 2, Tables 2 and 2a, with pilot sites shown separately in Table 2b.

In Q3 2023, calls for service increased by 316 calls compared to Q3 2022, marking an 8% increase primarily attributed to incidents of Cause Disturbance, Loitering, Theft, Mischief, Video downloads and Trespass to Property. However, Neighbour Dispute incidents decreased from the same time last year (Q3 2022) and last quarter (Q2 2023).

In Q4 2023, the upward trend continued with an increase of 437 calls compared to same time last year (Q4 2022), constituting an 11% rise driven by calls for Cause Disturbance/Loitering incidents, Welfare Check incidents and Trespass to Property incidents. Neighbour Dispute incidents continued to decline.

2. Crime on TCHC Property

Attachment 2, Table 2c provides a detailed breakdown of crimes against persons and property in VRP communities, including seniors, family, and family pilot sites.

Crimes against Persons:

In Q3 2023, there was an increase of 42 incidents in overall crimes against persons compared to the same time last year (Q3 2022), driven primarily by increases in reported assaults, threats, and robberies. However, there was a decrease of 15 reported crimes against persons compared to the preceding quarter (Q2 2023).

While the reported incidents of crimes against persons reached 102 in Q3 2023, it marks an improvement from pre-pandemic levels, where 135 incidents were reported in Q3 2020.

In Q4 2023, there was a significant decrease of 14 incidents compared to the previous quarter (Q3 2023), mainly attributed to decreases in reported robbery and assault incidents. Comparing the current figures to pre-pandemic levels, there were 125 incidents of crime against persons in Q4 2020, whereas Q4 2023 saw a decrease with 88 reported incidents.

Crimes against Property:

In Q3 2023, there was a significant increase of 62 incidents (55%) compared to same time last year (Q3 2022), primarily due to reported Thefts and Mischiefs. However, Arson and Theft from Vehicle incidents decreased.

There was a decrease of four (4) reported Crimes against Property between Q2 and Q3 2023.

In Q4 2023, property crimes increased by 44 incidents (34%) compared to same time last year (Q4 2022), again primarily due to more reported Thefts and Mischiefs.

Despite a high number of crimes against property in Q4 2023, a minor decrease of two incidents compared to Q3 2023 was observed.

3. Crime Prevention Efforts

The CSU remains committed to reducing and preventing crime on TCHC properties, particularly within the VRP sites, utilizing safety audits that incorporate Crime Prevention through Environmental Design ("CPTED") principles to inform recommendations aimed at fostering a safer environment.

CSU patrols serve as proactive measures to deter crime and build relationships with tenants, site staff, and stakeholders. These patrols, conducted on foot or mobile, totalled 2,456 in Q3 2023, including joint efforts with Toronto Police. Patrol schedules are contingent on VRP officer availability, TPS availability, and community needs, with 1,764 patrols conducted in Q4 2023.

Community Safety Advisors ("CSA") prioritize engagement activities as a means of improving communication and addressing safety issues within communities. Engagement activities initiated by CSAs encompass a range of initiatives such as community events, presentations, critical incident

response, safety meetings, tenant management meetings and tenant visits. While Q3 2023 saw a slight decrease of six activities compared to the previous year, Q4 2023 saw a significant increase of 69 activities. Engagement activity data in Attachment 2, Table 2 excludes activities initiated or participated in by Special Constables.

Working with the regional teams, TCHC's legal department plays a critical role in crime prevention and intervention by issuing eviction notices, including N6 (illegal acts), N7 (health and safety) and N5 notices for antisocial behaviours such as interfering with others, damage to property, and overcrowding. These notices underscore TCHC's commitment to maintaining a secure living environment for all tenants. Refer to Attachment 2, Table 2 for a detailed breakdown on notices for eviction.

Progress on Reporting Shooting Incidents in VRP Communities:

The Community Safety Unit and the City of Toronto have reconvened to improve the accuracy of shooting data. Both entities collaborated to create a geographic layer supporting this work. TCHC has provided the geographical data to the City for mapping and will confirm viability with TPS once complete. Once confirmed, the statistics will be reported on, and the geographical layer will identify shooting incidents in TCHC communities or building clusters on the map.

IMPLICATIONS AND RISKS:

With twelve CSU VRP positions vacant and on hold as directed by the Board, existing front line patrol staff within CSU fulfill these duties as needed.

While serving current VRP sites and five pilot sites, maintaining coverage poses challenges as officers may be called to respond to priority calls or critical incidents throughout the City, potentially leaving any VRP locations unattended or underserved, leading to possible increases in anti-social activities.

SIGNATURES:

"Allan Britton"

Allan Britton
Acting Senior Director, Community Safety Unit

AND

"Arsema Berhane"

Arsema Berhane
Acting Director, Programs and Partnerships, Operations

ATTACHMENTS:

1. Q3 and Q4 Violence Reduction Program Initiatives
2. Supporting Data (Q3 and Q4 2023)

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Attachment 1

Table 1: Q3 & Q4 2023, Violence Reduction Program Initiatives – West Region

Initiatives – West Region
135 people attended the Construction and Skilled Trades Fair at the Rexdale Community Hub.
VRP created a partnership with CultureLink to offer summer programming for children in Shoreham. The BikeHub program offered a 7-week Learn to Ride program, catered to children ages 6 to 12.
In partnership with Revitalization, the Seniors Wellness Breakfast Program at 5 Needle Firway - Firgrove community engaged seniors and staff, provided information about safety, and mitigated isolation, which is often a risk factor in unit takeovers.
The VRP west team established a partnership with KMPG to deliver a Money Management and Entrepreneurship Program for youth.
VRP’s advocacy and organization led to community space being established in Yorkwoods Village and Kipling Mount Olive. Staff are working on partnerships to animate the space in 2024.
VRP empowered tenant advocacy that led to community lighting remediation with upgrades planned for 2024, along with investment in youth-led programming rolling out in 2024 in partnership with the Boys & Girls Club and the City of Toronto.
The Stage program delivered healing and social-emotional supports through theatre to youth in High Park Quebec.
VRP supported the delivery of the TrueVision career development program.

Table 2: Q3 & Q4 2023, Violence Reduction Program Initiatives – Central Region

Initiatives – Central Region
A new youth safe space was launched in Regent Park where the youth-led grassroots team Building Leaders for Change hosted weekly sessions.
The Kings Court documentary was filmed at Blecker’s basketball court, featuring two youth subjects navigating masculinity and friendship through the lens of basketball.
The Wanasah Black Youth and mental health services partnership continued to see approximately 50 youth per month in Regent Park.

Initiatives – Central Region
The St. Jamestown harm reduction program saw approximately 45 monthly clients. VRP worked with community partners and tenant representatives to transition the program to a community- and tenant-led model.
Two safety meetings were held at 245 Dunn to gather tenant feedback on the issues driving violence in the building and to inform plans for this new VRP site. Plans include grant applications for a proposed youth space and programming in the community.
Joined a Tim Hortons Camp weekend outing jointly hosted by the Justice Fund and the Black Daddies Club. VRP established relationships that will evolve into ongoing partnerships.

Table 3: Q3 & Q4 2023, Violence Reduction Program Initiatives – East Region

Initiatives – East Region
Community safety survey events were held in six VRP East communities, engaging over 400 families.
VRP collaborated on a youth leadership and conflict mediation project. 20 youth from Chester Le, Danzig, Empringham and Parma Court participated in the workshop and a week-long out-of-city camp.
The 8-week Restorative Justice Project engaged 15 youth impacted by gun violence in Danzig and Empringham. Graduates from this program will go on to become mentors for next cohort.
A safety meeting was held in our new pilot site of Wakunda/Parma. This meeting allowed tenants to meet VRP staff and set the tone for future community safety planning.
Engaged three heads of households, primarily responsible for anti-social behaviour concerns of youth ages 8 to 16 years in one of our East communities.
VRP set up a youth computer lab in Flemington Park and secured donations of several desktop computers to outfit the space. VRP is working to identify community partners to provide programming in the space.

Table 4: Q3 & Q4 2023, Violence Reduction Program - CSU Staff Lead Events

Q3 2023	Q4 2023
<p>Building Community Partnerships</p> <ul style="list-style-type: none"> July 7, 2023 - TCHC CSU staff partnered with the community and allied supports to clean up Empringham mews. July 14, 2023 - The CSU took part in a “community fish fry” at 3947 Lawrence East – Allied agencies and supports were in attendance along with approximately 250 residents. July 21, 2023 - The CSU assisted with a community Barbeque hosted by the Lawrence East Partnership Program at 4205 Lawrence East. Approximately 150 residents are in attendance. July 26, 2023 – The CSU assisted with a barbeque at 4100 and 4110 Lawrence Avenue East hosted by the Scarborough Centre for Healthy Communities. Approximately 250 residents were in attendance. July 29, 2023 – CSU attended the Moss Park Festival orchestrated by the Neighborhood Information Post. August 11, 2023 – CSU assisted with a community Barbeque at 30 Valia Road where residents were 	<p>Building Community Partnerships</p> <ul style="list-style-type: none"> October 7, 2023 – CSU took part in the Danzig Thanksgiving Food Giveaway. Approximately 75 residents in attendance. October 13, 2023 – CSU attended “Coffee with a cop” at 2195 Jane Street. October 15, 2023 – CSU members attended “Own your impact”, a community basketball event. October 28, 2023 – CSU attended “Fall classic chester le half-court launch” at 160 Chester Le Boulevard. November 22, 2023 – CSU attended the Jane and Finch Boys and Girls Club to hand out winter toques and water bottles. November 26, 2023 – CSU members assisted Acting Living at 5 Wakunda to provide jackets to community youth. December 2, 2023 – CSU members took part in the 30th Annual Christmas and Holiday Bazaar at 200 Wellesley Street.

Q3 2023	Q4 2023
<p>treated to a barbeque, music, and gift cards for school supplies.</p> <ul style="list-style-type: none"> • August 19, 2023 – CSU partook in Malvern Community Day, including a barbeque, backpack giveaway, games, and ice cream. Approximately 300 residents were in attendance. • August 26, 2023 – CSU VRP members attended and took part in the Adams Court grand opening. • September 3, 2023 – Danzig Back-to-School event. Featuring a bouncy castle, games and a backpack giveaway. Approximately 150 residents in attendance. • September 8, 2023 – CSU Special Constables took part in a back-to-school basketball at the Toronto Pan Am Sports Centre. Youth triumphed over the Special Constable team. 	<ul style="list-style-type: none"> • December 9, 2023 – CSU participated in “Christmas comes early”, distributing donated items to those in need, and providing food to members of the community. • December 12, 2023 – CSU members attended 30 Driftwood to assist tenant representatives with handing out donated turkeys, hams and potatoes. • December 3rd and 16th, 2023 – CSU collaborated with the Toronto Star in distributing “Toronto Star Gift Boxes” in Regent Park, Shoreham, Driftwood, Yorkswoods and Sheppard. • December 11, 2023 – CSU members assisted the Lawrence East Partnership Program with dinner for residents.
<p>Mental Health Supports</p> <ul style="list-style-type: none"> • August 15, 2023 - CSU took part in the celebration of the opening of the Empringham Community Youth Hub, a space for outside partners to provide supports for youth in the community. 	

Q3 2023	Q4 2023
	<p>Safety Education</p> <ul style="list-style-type: none">• December 3, 2023 – CSU attended 5 Wakunda for a community meeting and barbeque. Officers discussed issues within the community.• December 5, 2023 – CSU attended 2195 Jane Street for “game night”, interacting with residents and discussing issues within the community.

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Attachment 2

Table 1a: Q3 2023 Regional Breakdown of Community Services Coordinators (“CSC”) Activity

Measure	West	Central	East	Cumulative
	Q3 2023	Q3 2023	Q3 2023	Q3 2023
Number of successful referrals to agencies or programs (mental health, education, employment, etc.)	105	178	117	400
Number of safety related initiatives supported, led, or initiated (community safety meetings, audits, etc.)	13	121	66	200
Number of tenants who participate in VRP activities	765	1211	415	2391

Table 1b: Q4 2023 Regional Breakdown of Community Services Coordinators (“CSC”) Activity

Measure	West	Central	East	Cumulative
	Q4 2023	Q4 2023	Q4 2023	Q4 2023
Number of successful referrals to agencies or programs (mental health, education, employment, etc)	226	748	268	1238
Number of safety related initiatives supported, led or initiated (community safety meetings, audits, etc.)	9	12	53	68
Number of tenants who participate in VRP activities	Discontinued at the start of Q4			

Table 2: Actions taken in VRP Communities (including broader Dan Harrison) (Q3 & Q4 2023)¹ (does not include data from pilot sites)

VRP ACTIVITY	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Oct-23	Nov-23	Dec-23	Q4 2023
Request for Service (dispatched or on-site requests)									
Calls for service – VRP (*) (note: one call can have multiple incidents reported below)	3931	4151	4672	4719	4247	1617	1462	1509	4588
Crime on TCHC Property									
Crimes Against Property - VRP	113	129	162	179	175	55	61	57	173
Total Crimes Against Person (CAP) - VRP	60	84	84	117	102	31	30	27	88
<i>CAP- Serious Violent Incidents -VRP</i>	23	34	26	49	46	13	14	14	41
<i>CAP- Other Incidents - VRP</i>	37	50	58	68	55	18	16	13	47
Reactive Work/Intervention									
Arrests VRP	74	76	101	82	100	33	28	24	85
<i>Tenant Arrest</i>	23	21	18	19	26	3	7	7	17
<i>Non-Tenant Arrest</i>	45	50	75	58	68	28	21	15	64
<i>Not Specified</i>	6	5	8	5	6	2	0	2	4
N6 & N7 issued by Legal (evictions for H&S and Illegal Acts)	22	15	19	29	16	10	2	1	13
N5 notices issued (anti-social behavior)	9	2	4	13	9	5	4	1	10

Wellness check (Assist Resident - Check Welfare) - VRP	183	136	270	257	200	61	57	61	179
Mental Health Act - VRP	26	15	18	20	27	8	8	3	19
Narcan Administered - VRP	1	2	2	2	2	2	0	2	4
Trespass Incidents -VRP	153	205	316	232	186	92	80	101	273
CCTV (FOI, Legal, OU. TPS) - VRP (vast majority are for TPS)	103	82	139	157	151	41	30	36	107
Proactive Work									
Safety Audits - All TCHC	27	27	10	33	31	11	9	10	30
Patrols - VRP	3607	3325	3272	2750	2456	849	445	470	1764
<i>Patrols CSU mobile/Foot/Initiated/focused</i>	3548	3277	3217	2702	2416	825	429	461	1715
<i>Patrol - Joint CSU and TPS - VRP</i>	59	48	55	48	40	24	16	9	49
Engagement Activities - VRP	254	200	207	230	249	100	118	51	269
Referrals of vulnerable tenants - VRP	49	12	11	9	5	12	5	5	22
Fire Incidents									
Fire - Equipment Malfunction - VRP	23	16	23	15	25	6	9	11	26
False Fire Alarm VRP (accidental, perceived emergency)	112	155	142	150	146	61	67	67	195
Malicious Intent/Prank - VRP	24	31	27	13	15	4	4	5	13
Fire - VRP	31	50	66	56	37	15	13	20	48

(* Calls for service are reported by counting distinct CORA report numbers generated whenever a call for service is received, when officers on site respond to complaints and incidents and generate a CORA report, or otherwise entered by the dispatcher as a call for service.

Table 2a: Calls for Service by VRP Community (Q3 & Q4 2023) – Pilot sites shown separately.

VRP Calls For Service (note: one call can have multiple incidents)							
Community	Portfolio	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Bleecker/200 Wellesley	Family	735	958	1041	999	791	1043
Dan Harrison / William Dennison	Family	424	436	492	488	372	517
Dan Harrison / William Dennison	Senior	37	57	41	36	42	34
Edgeley Village	Family	83	73	82	124	94	81
Edgeley Village	Senior	23	18	24	36	38	34
Flemingdon Park/Glenyan Manor	Family	111	127	153	117	105	71
Flemingdon Park/Glenyan Manor	Senior	25	25	29	21	34	13
Islington/St. Andrews	Family	84	73	67	69	70	61
Jane/Falstaff	Family	308	413	443	514	389	516
Lawrence	Family	571	532	672	627	787	739
Lawrence Heights	Family	301	289	347	299	247	251
Lawrence Heights	Senior	10	12	13	11	7	10
Moss Park	Family	571	632	731	714	632	646
Regent Park/Gerrard River	Family	521	426	475	547	498	500
Regent Park/Gerrard River	Senior	14	23	12	21	17	14
Victoria Park/Chester Le Blvd	Family	113	57	50	96	124	58

Table 2b: Calls for Service by VRP Pilot sites. (Q3 & Q4 2023)

VRP Pilot sites - Calls For Service (note: one call can have multiple incidents)								
Community	Development	Portfolio	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Centennial Apartments/O'Connor Dr	Centennial Apartments	Family	96	88	71	121	121	156
Centennial Apartments/O'Connor Dr	O'Connor Drive	Family	30	17	36	28	38	46
Dunn Ave	Dunn Avenue	Family	176	227	246	170	125	150
Eagle Manor	Eagle Manor	Family	125	102	183	127	92	199
Flemingdon Park/Glenyan Manor	Flemingdon Park	Family	111	127	154	117	105	71
Yorkwoods Village	Yorkwoods Village	Family	27	84	131	86	65	105

Table 2c: Crimes against Persons and Property in VRP – Shown separately for Family, Senior and Family Pilot Sites (Q3 & Q4 2023)

Crimes against Persons and Property (Family)	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Total Crimes against Persons	60	80	82	116	96	87
<i>Less Serious Violent Incidents</i>	37	47	56	68	53	46
<i>Serious Violent Incidents</i>	23	33	26	48	43	41
Total Crimes against Property	111	121	156	167	164	169
Crimes against Persons and Property (Senior)	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023

Total Crimes against Persons	0	4	2	1	5	1
<i>Less Serious Violent Incidents</i>	0	3	2	0	2	1
<i>Serious Violent Incidents</i>	0	1	0	1	3	0
Total Crimes against Property	2	8	6	12	11	4

Crimes against Persons and Property (Family Pilot Sites)	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Total Crimes against Persons (*)	18	13	20	21	27	26
<i>Less Serious Violent Incidents</i>	12	8	12	14	12	13
<i>Serious Violent Incidents</i>	6	5	8	7	15	13
Total Crimes against Property (*)	17	23	30	25	26	34
<i>(*)Centennial Apartments, O'Connor Drive, Dunn Avenue, Eagle Manor, Flemington Park, Yorkwoods Village</i>						

Table 2d: Proactive Work in VRP Revite Communities (Q3 & Q4 2023)

Revite Proactive Work	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Patrols CSU mobile/Foot/Initiated/focused	897	732	658	621	586	402
Patrol - Joint CSU and TPS - VRP	9	8	0	2	0	1
Engagement Activities (**)- VRP	51	22	29	59	69	60
Referrals of vulnerable tenants (***) - VRP	15	0	4	7	5	15

Note: These stats represent the communities of Lawrence Heights and Regent Park