

Toronto Community Housing Corporation

TENANT SERVICES COMMITTEE

PUBLIC SESSION

9:00 a.m. – 9:55 a.m.



Date: November 27, 2023

Location: Webex / Committee Room 2, City Hall, 100 Queen Street West

Time	Description	Action	Pre-read	Presenter
Public Agenda				
9:00	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of October 5, 2023	Information	Minutes <i>5 minutes</i>	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>10 minutes</i>	Chair
	6. Office of the Commissioner of Housing Equity's 2024 Work Plan	TSC & Board Approval	TSC:2023-44 <i>10 minutes</i>	Interim Commissioner of Housing Equity
	7. Chief Operating Officer's Reports			
	a) TCHC's Q3 2023 Operational Performance Measures	Information	TSC:2023-46 <i>10 minutes</i>	Acting Chief Operating Officer

Time	Description	Action	Pre-read	Presenter
	b) Tenant Complaints Update	Information	TSC:2023-47 <i>10 minutes</i>	Acting Chief Operating Officer
	c) Tenant Engagement Refresh Update	Information	TSC:2023-48 <i>10 minutes</i>	Acting Chief Operating Officer

TERMINATION