

Toronto Community Housing Corporation

TENANT SERVICES COMMITTEE

PUBLIC SESSION

9:00 a.m. – 10:10 a.m.



**Date:** October 5, 2023

**Location:** Webex / Committee Room 1, City Hall, 100 Queen Street West

Time	Description	Action	Pre-read	Presenter
Public Agenda				
9:00	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of July 13, 2023	Information	Minutes <i>5 minutes</i>	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List <i>5 minutes</i>	Chair
	6. Community Safety Advisory Sub-Committee Chair's Report	Information	Verbal Report <i>5 minutes</i>	Chair, CSAC
	a) Violence Reduction Program Update – Q1 & Q2 2023	Information	TSC:2023-39 <i>10 minutes</i>	Senior Director, Community Safety Unit (Acting) and Director, Programs & Partnerships (Acting)

Time	Description	Action	Pre-read	Presenter
	<b>7.</b> Office of the Commissioner of Housing Equity (“OCHE”) Bi-Annual Update – January to June 2023	Information	TSC:2023-40 <i>20 minutes</i>	Commissioner of Housing Equity & Acting Chief Operating Officer
	<b>8. Chief Operating Officer’s Reports</b>			
	a) Tenant Complaints Update	Information	TSC:2023-41 <i>5 minutes</i>	Acting Chief Operating Officer
	b) Tenant Engagement Refresh Update	Information	TSC:2023-42 <i>20 minutes</i>	Acting Chief Operating Officer

**TERMINATION**