

**Report on Business Arising from Public Meeting Minutes**  
**TSC Action Item List**

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p><b>1. TSC:2021-34</b></p> <p>May 4, 2021</p> <p>March 28, 2023</p>	<p><b>Participatory Budgeting Program</b></p> <p>1. Prior to its reimplementation, Management to bring the plan for the program formerly known as participatory budgeting to the TSC for discussion, as well as information regarding the difference between traditional participatory budgeting and TCHC's program wherein tenants purchase community items from a catalogue.</p> <p>2. Management to report back to the TSC with the overarching plan to review the program formerly known as participatory budgeting and the anticipated timelines to bring a report to the TSC.</p>	<p>In progress</p> <p>Complete</p>	<p>To be brought back in advance of program being reintroduced</p> <p>Briefing note included in June 13, 2023 materials</p>	<p>Acting Chief Operating Officer</p> <p>Acting Chief Operating Officer</p>

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<p><b>2. Not applicable</b></p> <p>February 17, 2023</p>	<p><b>Receipt of Business Arising from Public Meeting Minutes and Action Items Update as of December 1, 2022</b></p> <p>Refer Action Item 6 to the next meeting of the Tenant Services Committee for a further update as to the operational review that resulted in limitations to CCTV access by frontline Operations staff, and report back on potential options to the measures that were implemented as a consequence of that review.</p>	Complete	Briefing notes included in March 28, 2023 materials and June 13, 2023 materials	Acting Chief Operating Officer
<p><b>3. TSC:2023-05</b></p> <p>February 17, 2023</p>	<p><b>Update on Tenant Led Improvements in Basement Spaces</b></p> <p>TCHC Management to return to the Committee with a plan to implement a pilot that would permit the implementation of tenant led improvements in basement spaces.</p>	In progress	July 13, 2023	Vice President, Facilities Management and General Counsel & Corporate Secretary
<p><b>4. TSC:2023-02</b></p> <p>February 17, 2023</p>	<p><b>2023 Public TSC Work Plan</b></p> <p>Governance staff to work with the Vice President, Facilities Management and the Tenant Services Committee Chair to identify an opportunity for an update as to the status of TCHC's Air Conditioner</p>	In progress	July 13, 2023	Vice President, Facilities Management

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	Exchange Program at a future Committee meeting.			
<p><b>5. CSAC:2023-05</b></p> <p>March 8, 2023</p>	<p><b>2023 Public Community Safety Advisory Sub-Committee Work Plan</b></p> <p>The Committee referred a request to the Tenant Services Committee to look at lobby safety, and to take the matter up with the TSC Chair.</p> <p>This request arose out of the CSAC's discussion of CSAC:2023-05 at its March 8, 2023 meeting.</p>	Complete	Briefing note included in June 13, 2023 materials	Acting Chief Operating Officer
<p><b>6. TSC:2023-13</b></p> <p>March 28, 2023</p>	<p><b>Office of the Commissioner of Housing Equity ("OCHE") Bi-Annual Update – July to December 2022</b></p> <p>Management to report back on how arrears are reflected in TCHC's budget, and whether arrears are written off.</p>	Complete	June 13, 2023 (Agenda item #7B; TSC:2023-27)	Acting Chief Operating Officer & Chief Financial Officer
<p><b>7. TSC:2023-16</b></p> <p>March 28, 2023</p>	<p><b>TCHC's Operational Performance Measures</b></p> <p>The next iteration of the Operational Performance Measures report to include information related to commercial arrears data.</p>	Complete	June 13, 2023 (Agenda item #7B; TSC:2023-27)	Vice President, Facilities Management

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<p><b>8. TSC:2023-16</b></p> <p>March 28, 2023</p>	<p><b>TCHC's Operational Performance Measures</b></p> <p>Management to provide the TSC with a report on the extent of parking arrears, total parking revenues, and a strategy to charge for and address parking arrears.</p>	<p>Complete</p>	<p>June 13, 2023 (Agenda item #7F; TSC:2023-30)</p>	<p>Acting Chief Operating Officer &amp; Vice President, Facilities Management</p>